

Breaking Barriers: A Collaborative Approach to Housing Homeless Adults on Probation

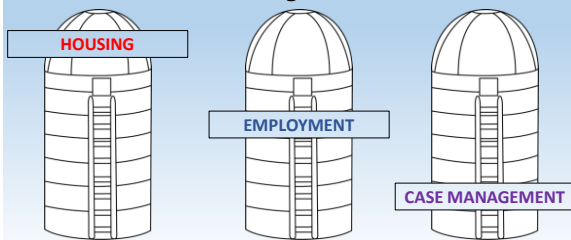
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Case Activity: Part 1

1. Think: What are the most pressing concerns for your client?

2. Write: Make a short action plan for your next steps with this client.

Traditional Case Management: Silos



Breaking Barriers: Overview

- 24 month rapid rehousing program that launched in July of 2015
- Target population: adults on felony probation who are homeless or precariously housed and are willing and able to work
- The goal is for clients to “transition in place” and assume full rental payments at program end
- 3 program components: housing, case management, and employment services



Breaking Barriers: Housing

- Housing services and rental subsidy are provided through Brilliant Corners
- Scattered site model
- Clients pay a percentage of their income towards rent
- Each client is assigned a Housing Coordinator who assists with the move-in process and provides ongoing housing retention services

Breaking Barriers: Case Management

- Case management services are provided through Brilliant Corners
- Each client is assigned a Case Manager, who:
 - Enrolls client into the program
 - Creates an individualized services plan with client
 - Meets with client regularly, including home visits
 - Provides life skills education and connects client to community resources
- 3 months of aftercare are provided

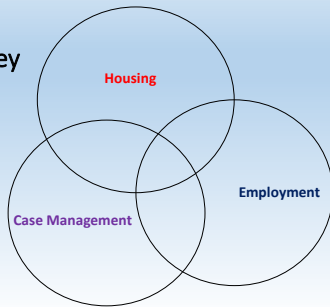
Breaking Barriers: Employment

- Employment services are provided through Chrysalis
- Chrysalis program: job preparation classes, resume building, practice interviews
- Internal job opportunities
- Each client is assigned an Employment Specialist who assists with the job search and provides ongoing employment retention services

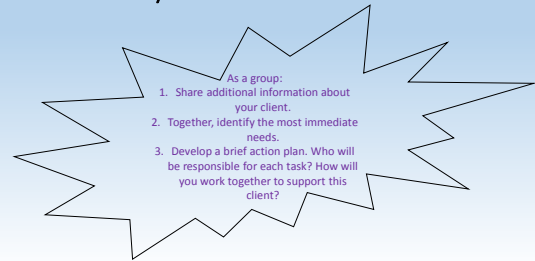
Breaking Barriers: Program Flow



Collaboration is Key



Case Activity: Part 2



Tools for Collaboration

- Joint Case Conferences & Trainings
- Wiki Resource Space
- Shared Data

Tools for Collaboration

- Joint Case Conferences & Trainings
 - Held weekly with case management and employment teams and monthly with all service provider teams
- Team building & knowledge sharing space
- Round robin structure

	Kelli	Tyler	Ryan
Round 1	Sam	Elizabeth	Tom
Round 2	George	Sam	Meg
Round 3	Ursula	George	Sam
Round 4	Lisa	Ursula	George
Round 5	Elizabeth	Lisa	Ursula
Round 6		Meg	Lisa

Tools for Collaboration

- [Wikispace](#) for resource sharing
- [Breaking Barriers Wiki Page](#)
- Data Sharing is Key to Collaboration
- [Breaking Barriers Master Roster](#)



QUESTIONS?