

Serving Chronically Homelessness Individuals

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HUD's DEFINITION of CHRONICALLY HOMELESSLESS:

- Anyone who is an unaccompanied homeless individual with a disabling condition,
- AND**
- Has either been continuously homeless for a year or more,
- or**
- Has had at least four (4) episodes of homelessness in the past three (3) years.

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Disabling Conditions

- ◉ Diagnosable substance use disorder
- ◉ Serious mental illness
- ◉ Developmental disability
- ◉ Chronic physical illness
- ◉ May include the co-occurrence of two or more of these conditions.
- ❖ A disabling condition is one that limits an individual's ability to work or perform one or more activities of daily living (ADL).

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Eligibility Documentation

- ◉ Chronic Homelessness
- and**
- ◉ Disabling Condition

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Intensive Case Management

- ▣ Complete a comprehensive assessment
- ▣ Obtain universal documents
- ▣ Develop an Individual Action Plan to address specific needs
- ▣ Complete appropriate referrals
- ▣ Direct individuals to community resources
- ▣ Complete the loop with regular follow-ups

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Permanent Supportive Housing

Housing coupled, with supportive services, helps the individual by:

- ▣ Providing a foundation for positive rehabilitation, independent living, and improved overall health
- ▣ Helping to prevent returning to homeless shelters, emergency rooms, or jails
- ▣ Establishing a cost-effective intervention from continuing destructive behaviors

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Challenges of Keeping Chronically Homeless Persons Housed

NO *“one-size-fits-all”* approach

- Build rapport
- Meet client where s/he is at
- Resolve specific issues
- Address destructive behaviors
- Establish a support network

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Tips for Working with Community Partners

- Know your community partners and maintain regular communication
- Maintain positive relationships with “Can Do” attitude
- Get involved in community meetings/trainings

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Contact Information

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