



# National Association of **Case Management**

## **Biographical Sketches** **Alphabetical by Speaker's Last Name**

### **Al-Gasas, Mustafa, CPS, FPS, BS**

Mustafa Al-Gasas is a graduate of mental health court and a certified peer support specialist at Resources for Human Development. He has a bachelor's degree in biology and chemistry. He tutors undergraduate students at the University of Pittsburgh and has run groups at mental health centers

### **Alroy-Thiberge, Daphne, MSW**

Daphne Alroy-Thiberge coordinates the outpatient clinic for Oaks Integrated Care, where an interdisciplinary staff provides comprehensive therapeutic services to individuals impacted by trauma, severe persistent mental health challenges, and addictions. The focus of her work is in trauma-informed therapeutic processes, staff clinical competencies, and mental health training for organizations. Daphne has worked as a researcher and corporate trainer and has published both in peer-reviewed scientific journals and popular media.

### **Ambrose, Chris, MBA, CHC, CHPC**

Chris Ambrose has been the compliance officer at Service Access and Management, Inc. (SAM) since 2011 and has been an employee at SAM since 2002. Chris has held a variety of positions within SAM including his first position as a children's mental health case manager. Chris is certified in Healthcare Compliance and Healthcare Privacy Compliance by the Compliance Certification Board. He holds a bachelor's degree in criminal justice administration with a minor in social welfare and a Master of Business Administration.

### **Appel, Samantha, PsyD, MEd, Licensed Psychologist**

Dr. Appel is a Licensed Psychologist who works on the BHID team at Community Treatment Teams (CCT). She performs psychological evaluations for participants on this team as well as adapting therapeutic models to best suit those with intellectual disabilities. She is also the wellness coordinator at CTT where she creates and implements stress reduction trainings for staff. Dr. Appel received her bachelor's degree from New York University. She then went on to earn her doctorate in clinical psychology from Widener University as well as her master's degree in human sexuality. She received the ACT/CBT certification while enrolled at Widener in order to focus her studies on evidence-based treatment.

### **Bellis, Sandi, BA**

Sandi Bellis holds a bachelor's degree in Criminal Justice and had worked for Tioga County (PA) Human Services for 27 years. She is a personal safety trainer for Service Access & Management, Inc. Sandi's role is to provide De-escalation and Safety training and C&Y worker safety training. Sandi held the position of director of residential services, in that position she was responsible for the residential treatment and secure detention programs as well as foster care, independent living, and several other C&Y programs. Sandi has been certified as a Casework Supervisor through the CWRC (Child Welfare Resource Center), Therapeutic Crisis Intervention Trainer (TCI), Safe Crisis Management Trainer (SCM), and she is a federally accredited PREA (Prison Rape Elimination Act) Auditor for juvenile facilities.

**Bentch, Tristan, MS, CPRP, CCTP**

Tristan Bentch is the clinical programs training specialist for Service Access & Management, Inc. He has over 12 years of experience in behavioral health settings including case management, psychiatric rehabilitation, crisis, and forensic. Tristan holds a master's degree in rehabilitative science, is a Certified Psychiatric Rehabilitation Practitioner and a Certified Clinical Trauma Professional. Tristan is responsible for supporting the facilitation and oversight of current and new clinical programs on a company-wide basis via the development/planning, implementation, training, and monitoring of various models, standards, and processes supporting the highest standards of clinical practice.

**Bernini, Rachel, MSW, LSW**

Rachel Bernini has been employed at Service Access & Management since 2012. Rachel has been the agency's deputy director of service and supports coordination in PA & NJ since 2015. Prior, Rachel held various leadership positions within the organization. In 2008, Rachel obtained a master's degree in social work from Marywood University with a focus on administration and leadership. Since 2017, Rachel has been enrolled in Kutztown University's Doctoral of Social Work Program.

**Breneman, Catherine, MSW, PhD, CPRP**

Catherine Breneman completed her Master of Social Work at West Virginia University and Doctor in Social Work at the University of Pittsburgh. She has worked with children, adults, and families in a variety of health and mental health settings, including inpatient, outpatient, and residential programs. She has extensive clinical experience working with adults living with mental illness, substance use disorders, and complex psychosocial issues. Catherine is an advocate for mental health recovery and has trained, supervised, and worked with peer specialists in many areas of behavioral health. Currently, she is a social work consultant at Walter Reed National Military Medical Center and a clinical assistant professor at Towson University.

**Camuso, Owen, BS**

Owen Camuso is an assistant regional director for Resources for Human Development's (RHD) Behavioral Health and Housing Division. He oversees programs in Montgomery county that provide residential services, peer services, mobile services, and homeless services. Prior to this role, Owen was responsible for overseeing the mental health case management in Philadelphia's shelter system. Owen has experience developing collaborative relationships between RHD and the communities they provide services in. Owen also worked as program director of the Homeless Non-Profit organization, Back on My Feet, where he assisted in developing a unique approach to build self-esteem and self-confidence within the homeless population. Owen has devoted his career to improving the systems in which the homeless population interact.

**Connelly, Katherine, PsyD**

Katherine Connolly is a clinical psychologist in practice at the Temple University's Tuttleman Counseling Center, working with young adults to promote wellness, resiliency, and life skills. She is trained in the Community Resilience Model (CRM©) and the Trauma Resilience Model (TRM) and uses the skills from these models in her practice. Her passion in her clinical practice is helping individuals build the connection of the somatic (body) experience of wellness to skill-building practice in their daily lives.

**Corbin, Laurie, MSS, MLSP**

Laurie Corbin is the senior director Criminal Justice Initiatives at Public Health Management Corporation. She is responsible for administrative oversight of a continuum of programs which link individuals to substance use treatment as an alternative to incarceration. She is responsible for several community-based prevention initiatives related to substance misuse and hepatitis C. Laurie has more than 30 years of experience working in the social service and non-profit sector.

**Curry, Arielle, MSS**

Arielle Curry received her bachelor's degree in social work from Eastern University and her master's degree in social work from Bryn Mawr College. She is the director of anti-trafficking at The Salvation Army New Day to Stop Trafficking (NDSTP). The NDSTP focuses on supporting and working with juveniles and women suffering from commercial sexual exploitation. Since 2015, she has served as co-chair of the Religious Sub-Committee for the Philadelphia Anti-Trafficking Coalition. In addition, she serves as the co-chair for the Victims Services Sub-Committee for the Pennsylvania Alliance Against Trafficking in Humans (PAATH), an implementation work group for Act 105. In January 2018 she was appointed by Governor Tom Wolf to the Victims Services Advisory Committee.

**DeBenedet, Lynda, BS**

Lynda DeBenedet is currently the director of care coordination for the Columbus Organization in Florida. She has worked in the field providing supports to individuals with disabilities for over 35 years. Her experiences range from working with traumatic brain and spinal cord injury, medically at risk, and development disabilities. She holds a certification as Brain Injury Specialist from the Academy of Certified Brain Injury Specialist/Brain Injury Association of America. She has dedicated her career to working with and supporting individuals with disabilities.

**Dolon, Ronald, EdD, MSW, BA**

Ronald Dolon has 50 years of experience as a social worker and educator. Dr. Dolon is currently a professor of social work at Ball State University. He has worked as a caseworker with the elderly, a child welfare worker, a school social worker, a casework supervisor, a staff development consultant, an adult protective service investigator, a mental health consultant, and a consultant for Victim's Advocacy Program with the Muncie Police Department. He has presented at national and international conferences and has published research in the Journal of Police Science and Administration, the Journal of Gerontological Social Work, and the Journal of Elder Abuse and Neglect.

**Dowgin, Samantha, LSW, LCADC**

Samantha Dowgin is a licensed social worker and licensed clinical alcohol and drug counselor. She is the program supervisor of intensive outpatient support services, adult partial care, and addiction services for Oaks Integrated Care in Mercer County – all under the umbrella of the Certified Community Behavioral Health Center (CCBHC). At the CCBHC the four different types of needs for persons served, addiction, mental health, physical health, and social service, are provided in an integrated and coordinated manner all within the same center.

**Dubovsky, Dan, MSW**

Dan Dubovsky has worked for over 40 years in the field of behavioral health in residential, outpatient, and hospital settings. He has been involved in the field of fetal alcohol spectrum disorders (FASD) for over 25 years, 14 of them as the FASD Specialist for the SAMHSA FASD Center for Excellence. For this work, his son Bill has been his mentor and best teacher. Dan has trained intensive case managers and has developed curricula on loss and grieving, psychopharmacology, child and adolescent development, and others. He currently works as a consultant, providing training and technical assistance in the U.S. and Canada.

**Eliyas, John, MA**

John Eliyas has a master's degree in criminology and works for Resources for Human Development impACT as director of assertive community treatment. He has extensive experience in juvenile justice, emergency management, and crisis intervention. John taught criminology and sociology at Penn State as adjunct faculty for over twelve years.

**Esquivel, Eduardo, MSW**

Eduardo Esquivel has been working in social services since 2005. He obtained his bachelor's in psychology in 2008 and his Master of Social Work in 2010. He had the opportunity to work with homeless youth at Youth in Need Emergency Shelter in St. Charles, MO, while pursuing his master's degree, and continued his work with individuals experiencing chronic homelessness at Pathways to Housing, PA, working as an assistant team leader. He now works as a supervisor at RHD's FaSST/Connections program and oversees seven staff members working in homeless shelters throughout the city.other human services.

**Esser, Stephanie, Med**

Stephanie Esser is the director of the Advancing School Attendance Program (ASAP). She graduated from Alvernia College with a bachelor's degree in elementary education and a master's degree in special education. Stephanie has been with ASAP since April 2012, shortly after the start of the program. She began as a truancy specialist, working directly with students, schools, families, and community programs to help students increase attendance. In July 2014, Stephanie assumed the position of director of ASAP. She is also a member of the Berks Initiative for School Attendance (BISA) and participates on the Steering, Policy, Protocol and Procedure, and Attendance Roundtable Committees.

**Figueroa, Orlando, BSW**

Orlando Figueroa is a bilingual enhanced case manager at Behavioral Health Special Initiatives (BHSI). During his year and nine months at BHSI, Orlando has been a part of the Good Land Neighborhood Project and Encampment Initiative, which is part of the Mayor of Philadelphia's Opioid Task Force. He graduated from West Chester University in 2018 with a Bachelor of Social Work. Orlando has previously worked as a substance use bilingual counselor for two years at Greater Philadelphia Asian Social Services (GPASS). During his time at GPASS, Orlando facilitated intensive outpatient groups, conducted individual sessions, and attended treatment court to provide updates.

**Fischer, Alice, MSW, LSW**

Alice Fischer is the care coordination manager at Thomas Jefferson University Hospital's Maternal Addiction Treatment Education and Research (MATER) program. She leads MATER's Center of Excellence (COE) care coordination team in connecting pregnant and parenting women with opioid use disorder to treatment.

**Fisher, Dennis, MM**

Dennis Fisher has a bachelor's degree in Education, a Master of Music Therapy Degree and post-graduate work in Health Care Administration. Dennis is a certified trainer through the Crisis Prevention Institute, holds an Advanced Certificate of Culturally Competent Human Services from Temple University, and is certified in Mental Health First Aid. He has worked in behavioral health for over 40 years. He began as a registered music therapist, served as team leader of the Community Treatment Teams (CTT), and training specialist at BHTEN. Dennis authored the Philadelphia Behavioral Health Case Management Orientation curriculum. He has presented at local, state, and national conference with topics that have included the CTT "Philadelphia Experience," Time & Stress Management, Training Case Managers, Crisis Management, and Enriching Recovery through Cultural Competence. Dennis is currently the Program Director of The Behavioral Health Training and Education Network in Philadelphia, PA and he serves as a National Association of Case Management board member.

**Frantz, Beverly, PhD**

Beverly Frantz is the project director for the Institute on Disabilities criminal justice and sexual health initiatives. She is a visiting faculty member for AEquitas: The National Prosecutors' Resource on Violence Against Women and assistant professor at Temple University. Her concentration area is on the intersectionality of disability, sexuality, and the criminal justice system, including communication access for people with complex communication needs. She is the author of peer reviewed journal articles, DVDs, book chapters, and personal safety/sexual abuse curricula.

**Frederick, Ron**

Ron Frederick is the director of safety and security for Service Access & Management, Inc. (SAM). He came to this position with over 20 years of experience in law enforcement, having spent seven years as a detective/sergeant, eight years as chief of police, and 15 years as a use of force instructor. He served for 13 years on the Dauphin County Crisis Response Team (SWAT), including five years as a specialty team's leader. Additionally, he spent seven years as a member of the Dauphin County Joint Investigative Team, working closely with Children and Youth Services and the District Attorney's Office to investigate reports of child abuse. He has been honored to receive four lifesaving awards and two awards for bravery beyond the Call of Duty. In his current position, he developed a scenario-based training program for human services caseworkers throughout Pennsylvania. Ron and his team developed an Act of Violence Response training, Drug and Alcohol Awareness program, and assisted in developing SAM'S De-escalation and Safety Training (DST) program.

**Gansel, Sandi, RN, CRRN, LNC, CNLCP**

Sandi Gansel's nursing experience comes from working in the critical care areas of coronary, surgical, neurological, respiratory, and burns. Sandi served in the United States Air Force as a flight nurse and is an improv alumni of Second City, Annoyance, and Artistic new Directions. Sandi works with individuals and families in need of medical care coordination, advocacy, and assurance navigating the ever-changing healthcare dynamic. Sandi combines her nursing skills with her public speaking and improv skills to educate, enlighten, and entertain peers, professional, and families.

**Gasker, Janice, DSW, LCSW**

Janice Gasker is a professor of social work and baccalaureate program director at the Department of Social Work at Kutztown University of Pennsylvania. She has published extensively on the practice of social work, with her most recent work being a textbook, *Generalist Social Work Practice* (2018) with Sage Publications.

**Geld, Bonnie, MSW**

Bonnie Geld is president and CEO of The Center for Case Management and brings over 20 years' experience in the area of case management with a focus on the design of longitudinal case management programs, strategic design and development of transition programs, process improvement, team building, and successful integration of social work and RN roles. She has been the system director for case management services for a five-hospital system in western Massachusetts, director of care management in Minneapolis and Houston, and has developed and implemented successful care management programs, both in large adult systems in Oklahoma and children's health systems in Texas. She has launched a variety of educational programs and workshops on promoting lean actions, team interventions, rapid cycle assessments, and integrated care planning.

**Granek, Barry, LMHC**

Barry Granek is a licensed mental health counselor in New York State with experience in supported employment, assertive community treatment, care transitions, and creating innovative programs for individuals with severe mental illness, homelessness, and poor access to care. In 2015, Barry joined Coordinated Behavioral Care (CBC) as the senior director for the innovative Pathway Home™ Program where he has been integral to the development and oversight of the eight Pathway Home programs and Pathway™ Home Training Institute.

**Gregory, Thandiwe, LCSW**

Thandiwe Gregory received her Master of Social Work from the University of Southern California in 2008 and has had a multitude of roles and responsibilities in various settings. Currently, she works for the Los Angeles County Department of Mental Health with homeless adults. She believes that creativity is the essence of human expression, whether through science or art. Thandiwe co-facilitates "Write-On Group," a creative writing therapy for people with persistent and chronic mental illness.

**Hall-Pringleau, Sheila, MS, CPS, FPS**

Sheila Hall-Pringleau is currently the director of Creating Increased Connection/RHD educational training center in Montgomery Co. Creating Increased Connections is staffed primarily by people with the lived experience of mental health and co-occurring challenges. They are committed to using lived experience to enhance the delivery of recovery oriented and trauma-informed mental health services. Direct service includes both individual and group peer support. As a unit they are dedicated to promoting the expansion of recovery supports, particularly through the proliferation of mutual aid groups (WRAP and Hearing Voices) throughout the county.

**Harrison, Donielle, BA**

Donielle Harrison has worked in the behavioral health field for over eight years. She currently holds the position of team leader for the Keys to Recovery Team at Behavioral Health Special Initiatives (BHSI). She has extensive experience providing case management for a variety of populations including individuals experiencing co-occurring disorder, homelessness, women, families, and adolescents. Donielle holds a bachelor's degree in crime, law and justice from Pennsylvania State University.

**Homer, Lukisha, PhD**

Dr. Homer is the director of operations at Bronx Psychiatric Center, by providing visionary leadership to all programs across the continuum of care in inpatient, community, and residential services. She received her doctorate degree from Saint John's University and has over 20 years in the field. During her tenure with the Office of Mental Health (OMH), Dr. Homer has served in various roles which include – psychologist, clinical supervisor, psychology director, unit chief, consultant, and staff trainer for therapeutic interventions and evidenced-based practices.

**Hunt, Lana, BSW**

Lana Hunt is a graduate of Ball State University's School of Social Work and has over 25 years of experience in the social services field. Lana is the director of training and outreach at Indiana Professional Management Group (IPMG). Lana's responsibilities as the director include ensuring that IPMG case managers receive the most current training and information and that IPMG's communication and outreach efforts support the mission, vision, and core values of IPMG. Lana serves on the National Association of Case Management Board of Directors, the Indiana Association of Rehabilitation Facilitates Professional Development Committee. She is a member of the Indiana Chapter of Association of Supported Employment, The Arc of Indiana, and the American Association on Intellectual and Developmental Disabilities.

**Hunt, Susan, PsyD**

Susan Hunt is a psychologist with over 20 years' experience in the human services field. She has worked for Resources for Human Development since 1995 and is currently the clinical director for RHD's Philadelphia Behavioral Health and Housing division. Throughout her career, Susan has specialized in working with multiple populations including children and families, adults with behavioral health disorders, and individuals with chronic illness. Susan graduated from Villanova with a master's degree in counseling psychology and doctoral degree in clinical psychology from Philadelphia College of Osteopathic Medicine, with a specialty in Cognitive Behavioral Therapy. She has particular professional interest in Dialectical Behavior Therapy, understanding developmental trauma, and employing sensory/motor approaches to help heal the effects of trauma.

**Ingrassia, Gina, MA**

Gina Ingrassia received her bachelor's degree in criminology from the University of South Florida and her master's degree from University of Phoenix. She has been providing case management and life skills training since 1996 in the areas of domestic violence, homelessness, developmental disabilities, cystic fibrosis, and traumatic brain injury. Gina has conducted Functional Living Assessments across the country for individuals diagnosed with a traumatic brain injury and has worked closely with many personal injury attorneys.

**Johnston, Craig, MA**

Craig previously served as president and CEO of Service Access and Management, Inc. (SAM), a human services organization serving individuals and families throughout the commonwealth of Pennsylvania. Craig initially studied History at Salem College in West Virginia with the intent to become a teacher and later got his master's degree in psychology at Kutztown University. He has worked as a resident advisor, rehabilitation counselor, client services manager, crisis intervention worker, mental health therapist, and crisis intervention supervisor at various mental health agencies. In 1997, Craig helped design and create Service Access and Management, Inc., which was created to provide intake, case management, and crisis intervention and to manage the contracts of the various human service providers as a private organization under contract to the Berks County Mental Health/Mental Retardation Program. SAM, Inc. now services well over 14,000 consumers and operates in 17 Counties across PA with over 600 employees. Craig has served on the NACM board since 2012.

**Jordan, Christina, BA**

Christina Jordan is the program manager for Resources for Human Development FaSST/Connections program. FaSST/Connections provides mental health case management within Philadelphia's emergency shelters. Christina provides leadership, guidance, and coordination to ensure quality service is provided to those experiencing homelessness. Previously, Christina has worked in program design and implementation, and in providing direct mental health services. Christina has her master's degree in social service from Bryn Mawr College.

**Kartell White, Kalma, MEd, CPRP**

Kalma Kartell White has spent almost 40 years working in community behavioral health, the last twenty-five of which have been in training and consultation. In her current position at the Behavioral Health Training and Education Network, Kalma developed and implemented a flagship trauma training initiative, now in its 20th year that includes addressing the impact of trauma work on staff. She has presented locally, regionally and nationally. She is a strong multi-systems advocate for trauma/resilience-informed, recovery-oriented behavioral health and other human services.

**Kasinetz, Pam, LCSW**

Pam Kasinetz is a licensed clinical social worker with over 20 years' experience working in behavioral health across a variety of settings as a clinician, trainer, and in operations. Pam is currently the clinical director of the Pennsylvania Behavioral Health and Housing Division of Resources for Human Development where she works with 35 programs across the state of Pennsylvania to ensure clinical quality. One of her current priorities is implementing trauma-informed care across numerous residential, mobile, and outpatient programs in her division.

**Kim, Hyung**

Hyung Kim is the personal safety trainer at Service Access and Management, Inc. Hyung is responsible for the De-Escalation & Safety program. He has over 40 years in Martial Arts skills and holds 7th Degree Senior Master Instructor credentials in two disciplines. He has been an instructor of Personal Safety/Defensive Tactics for past 20 years in corporate and private setting prior to joining SAM Inc. He also serves as Adjunct Instructor/Trainer in Law Enforcement Defensive Tactics at the Harrisburg Police Academy.

**Kimenour, James, MA, LPC, CPRP**

James Kimenour is a graduate of Temple University and LaSalle University. He has a background in recreational therapy, clinical mental health counselling, group counseling, clinical supervision, and psychiatric rehabilitation services. James is a Licensed Professional Counselor in Pennsylvania and provides private practice counseling services to children, adolescents, and families utilizing a Choice Theory and Reality Therapy approach. Additionally, James is the program director of a 20-bed community residential rehabilitation facility for individuals with a co-occurring diagnosis. James is an Adjunct Lecturer at Holy Family University, in the School of Arts and Sciences and an Adjunct Instructor at Alvernia University in the Behavioral Health Studies department.

**Klingerman, Valerie, BA**

Valerie Klingerman is a graduate of Neumann University with a concentration in behavioral health sciences. She is a graduate student at LaSalle University pursuing her master's in professional clinical counseling. Valerie is a residential support specialist providing direct case management for a 20-bed community residential rehabilitation facility for individuals with a co-occurring diagnosis. Utilizing her educational knowledge and professional experience in clinical approaches and techniques she supports a caseload of up to 10 individuals in a goal-directed, strengths-based, client-centered approach. Valerie is part of the interdisciplinary team with mobile supports, counselors, and psychiatrists to enabling residents to improve their quality of life and ability to function more successfully in the community.

**Kowalchuk, Nikki, BA**

Nikki Kowalchuk was a student at the University of Pittsburgh, where she graduated with dual degrees in political science and anthropology. She has a strong interest in public policy and the ways in which it affects individuals within the homeless service system. She aspires to return to school to obtain a master's degree in public administration. Nikki has worked as a resource coordinator with Resources for Human Development's FaSST/Connections team since June of 2018. Nikki works directly with homeless women at a shelter in south Philadelphia and emphasizes the importance of building and maintaining strong relationships with the individuals that she works with.

**Kowalonek, Mary Ann, CPA**

Mary Ann is the vice-president/chief financial officer at Service Access & Management, Inc. She is a Pennsylvania State University graduate earning a bachelor's degree in accounting and is currently a Certified Public Accountant and Chartered Global Management Accountant. Mary Ann has over 30 years of progressive management experience in not-for-profit, financial services, administration, and public accounting sectors. Her areas of expertise include operations/systems, investments, strategic planning, financial analysis, and reporting. Mary Ann has served on the NACM board since 2012 and is currently the board Treasurer.

**Kuprevich, Carol, EdD**

Carol previously served as the director of community planning, program development, and training for the Delaware Division of Substance Abuse and Mental Health. She has worked in several states as a case manager, administrator, and educator and continues to provide these services through a private consulting practice. Carol has been a board member for NACM since 2002 and is on the advisory councils of numerous academic institutions.

**Lane, Monisa, MA**

Monisa Lane received a bachelor's degree in psychology at Adelphi University and master's degree in mental health counseling at Fordham University, she dedicated her time and career to assisting challenging clients. Monisa is the team leader for the Pathway Home Bronx Psychiatric Center and Metropolitan Hospital Embedded Teams at Services for the Underserved in New York. Much of her career has been in community mental health. She has worked on multiple Assertive Community Treatment Teams in direct service as well as in leadership roles. As a leader, her purpose has been to foster high-quality service for clients through support, training and guidance of the staff she supervises.

**Ledbetter, Allison, LCSW, MPH**

Allison Ledbetter is a Licensed Clinical Social Worker. She has experience working with a specialized behavioral health population for over nine years, primarily in the non-profit sector. She specializes in serving individuals with severe and persistent mental health issues and co-occurring disorders in respite, residential, and community-based settings. She currently serves as team leader for the Assertive Community Treatment Team and has held this position for four years. As team leader, she enjoys providing support to staff and participating in programmatic planning, evaluation, and monitoring to ensure consumers are receiving quality services.

**Lewis, Safula, MA**

Safula is the team leader for the BHID team at Community Treatment Teams (CTT). She has been in this role for five years. Prior to joining CTT, her combined experience includes government work at the state level and management in the non-profit sector. Safula worked with Children & Youth Services for the state of Pennsylvania, ensured the safe placements of senior citizens at Philadelphia Corporation of Aging, managed four ICF/MRs for severe/profound ID/DD individuals, and worked with severely mentally ill individual who were hospitalized. Safula holds a bachelor's degree in communications and sociology from the University of Pittsburgh and a master's degree in race relations/urban studies from the University of Pennsylvania.

**Lockhart, Raymond, BA**

Raymond Lockhart is an intensive case manager with Team H.O.P.E. He is a Clark Atlanta University Alumnus and a Certified Addictions Counselor Apprentice at Penn State University. He is a survivor of the all too common obstacles and pitfalls inner city males experience. Raymond is an avid fisherman, camper, hiker, and gardener. He is a Muslim, grass roots advocate for social justice, a conscientious thinker, a man of action, a teacher, leader, and forever a student.

**Maddy, Marc, MSW, LSW**

Marc Maddy has a Master of Social Work from Kutztown University, is a licensed social worker in the state of Pennsylvania and has almost 15 years of experience working in various child and family serving organizations. He is the director of organizational quality, effectiveness, & development at Service Access & Management, Inc. He helps oversee the organization's functions of training, quality assurance, and evaluation.

**Malik, Nadia, MSW**

Nadia is the director of the Porch Light Program at Mural Arts Philadelphia. She has master's degrees in Social Work and nonprofit leadership from the University of Pennsylvania. Previously, she worked as a journalist in the suburbs of Chicago and with several national nonprofits. Her previous involvement has been in international and domestic policy for refugees, facilitating community involvement and communication at religious centers, and working with development departments on media and education projects.



**Maloney, Davd**

Dave Maloney has over 30 year of experience in the Intellectual Disability Service System within Pennsylvania. His experience includes extensive work in supports coordination services and supervision. Dave is an affiliated trainer on Dementia Capable Care for the National Task Group on Intellectual Disability and Dementia Practices and is a credentialed Person-Centered Thinking trainer through the Learning Community for Person-Centered Practices. He is currently employed by the Columbus Organization and is responsible for the development of training and technical assistance efforts on the behalf of the Pennsylvania's Office of Developmental Programs and Supports Coordination organizations, county administrative entities, and service provider staff.

**Marks, Jeffrey, MA, PA Licensed Psychologist**

Jeffrey Marks holds a master's degree in counseling psychology and a Psychology license in PA. He is the Clinical Officer for Service Access & Management, Inc. His 35 years' experience in Behavioral Health spans community, forensic, private, and educational settings. He has held direct service and management positions in residential, treatment, crisis intervention, and case management services.

**Maroon, Bill, MSW**

Bill Maroon is the director of business development and innovation at Resources for Human Development (RHD). He has spent the last 25 years working in various non-profits with special populations including homelessness, children's services, and behavioral health. Over the last five years Bill has been developing new and innovative programs for RHD while negotiating contracts with Managed Care Organizations.

**Matlack, Jason, CPS**

Jason Matlack is a certified peer specialist and has been working in the behavioral health field for over five years. Jason is certified as a WRAP Facilitator, Hearing Voices Network Facilitator, NAMI Connections Facilitator, and a NAMI In Our Own Voice Presenter. Jason is on the NAMI Montgomery County Board of Directors, Forteniters Board of Directors, the Montgomery County CSP Steering Committee, and the Montgomery County Hearing Voices Network Steering Committee.

**May, Jennifer, DEd**

Dr. Jennifer May is an assistant professor at Clarion University of Pennsylvania where she instructs courses at both undergraduate and graduate levels. She has a bachelor's degrees in both elementary and special education, a master's degree in special education, and a doctoral degree in administration and leadership. Jennifer has been at Clarion since 1999 with 15 years as coordinator of disability support services. Her area of expertise is within the study of disabilities, providing disability case management for approximately 300 students.

**McLaughlin, Colleen, Med**

Colleen McLaughlin is the associate director of The Boggs Center on Developmental Disabilities. She is responsible for directing the Center's Disability Policy and Community Training and Technical Assistance initiatives. Her work has focused on inclusive community supports and services for people with intellectual disabilities. Colleen's professional interests and expertise focus on self-determination, direct support workforce development, service coordination, quality improvement, systems change, and disability policy.

**Middleton, Courtney, BS**

Courtney Middleton is a graduate of Bloomsburg University with a bachelor's degree in psychology with a concentration in gerontology. Courtney is employed at Renaissance, a community residential rehabilitation facility for individuals with co-occurring diagnosis, as a residential support specialist. Courtney utilizes her education knowledge and professional experience to support up to 10 individuals in a goal-directed, strengths-based, client-centered approach. Courtney works as part of the treatment team with mobile supports, counselors, and psychiatrists to support residents to improve their quality of life and transition successfully into the community.

**Mitchell, Brian, MHA, MSW, LSW**

Bryan is the director of Behavioral Health Intellectual Disabilities Program at Community Treatment Teams. He has over 15 years of experience working with individuals dually diagnosed with mental health and intellectual disabilities. He also has an extensive background of working with the behavioral health forensic population on the state and city level. He has a history of working with both children and adults. Bryan received his undergraduate Bachelor of Science in health science education from North Carolina Central University, Master of Public Health Administration from Saint Joseph's University and Master of Social Work from West Chester University. He is also a Licensed Social Worker.

**Mitchell, Harold, MS**

Harold Mitchell is a forensic certified peer support specialist at Resources for Human Development. Harold has a bachelor's degree in History from Bucknell University and a master's in financial services from University of Pittsburgh Katz School of Business. He is a certified financial planner and worked for Paine Webber for 22 years. Harold had been hospitalized for 6 years at Mayview State Hospital.

**Moyer, Kasey, BA**

Kasey Moyer is the Executive Director of the Mental Health Association of Nebraska. Kasey assisted in the development and implementation of the first state funded peer-directed programs in Nebraska: The H.O.P.E. Program, a nationally accredited peer-to-peer supported-employment program following evidenced-based practices and fidelity protocols, and Keya House, peer-to-peer crisis aversion support services. Kasey is also an appointed member of the Restricted Housing Workgroup focusing on people living with behavioral health issues who are incarcerated. Kasey serves on the National Association of Case Management board.

**Munro, Ervin, MS**

Ervin Munro has a master's degree in school psychology and a bachelor's degree in education from the University of Wisconsin-Whitewater. He has worked in the field of behavioral healthcare for over 40 years in a variety of agencies as a licensed school psychologist, educator, case manager, director of social services, as well as an operations manager for a large medical clinic. For 17 years, he served as the director of social services at SRO Housing Corporation working with the largest homeless population in the nation located in the "Skid Row" area of downtown Los Angeles, CA. Ervin currently works as a private trainer and consultant with many social service agencies and has received numerous awards and commendations for the workshops/webinars that he has conducted throughout the United States.

**Nelson, Michael, CPS**

Michael Nelson is a certified peer specialist and advance level WRAP Facilitator. Michael has also completed standardized Forensic Facilitator Training and conducted Trauma training. He prides himself with connecting as a peer especially while conducting the circles of hope peer networking group in Montgomery county. He is currently working for Creating Increased Connections as a mutual aid facilitator. Michael's mantra simply states "The only way I can be my best; if I can help you be your best."

**Nonnemacher, Stacy, PhD**

Stacy Nonnemacher is the clinical director for the Bureau of Autism Services, Office of Developmental Programs, Department of Human Services. She has been involved in the field of disabilities for over twenty years supporting children, adolescents, and adults in home, community, and school settings. Dr. Nonnemacher has conducted applied research and trainings on Positive Behavioral Support, fostering self-determination, Functional Behavioral Assessment, and the needs of and support for individuals with autism. She believes that supporting individuals with disabilities begins with a multiple theoretical perspective in understanding the person. Dr. Nonnemacher applies this belief to her work supporting, training, and working with people living with disabilities, as well as families, providers, and state systems.

**O'Hare, Kelliann, BS**

Kelliann O'Hare is the lead patient navigator on the Center of Excellence team at Thomas Jefferson University Hospital's Maternal Addiction Treatment Education and Research. She is trained in Mindfulness Based Stress Reduction through the Myrna Brind Center of Mindfulness. Her orientation to care management is grounded in motivational interviewing and person-centered, trauma-responsive care to help women self-advocate as they navigate treatment.

**Peightel, James, MD**

Jim Peightel is a general and addiction Psychiatrist with over 25 years experience serving Philadelphia in a wide range of treatment settings. His work has focused on team-based treatment approaches, novel program development, and systems-oriented integration of service for the chronic mentally ill, medically ill, homeless, and disenfranchised. Dr. Peightel supports various RHD programs including FASST-Connections a shelter-based mental health case management unit, and is consultant psychiatrist at Project HOME, Action Wellness, Philadelphia FIGHT, and Englis House. He was a member of the Mayor's Opioid Task Force, serving on the Service Access, Best Practices, and Treatment Provider sub-committee. He is a member of the Pennsylvania Psychiatric Leadership Committee (PPLC), a fellow in the APA, and was the 2014 recipient of the Philadelphia Psychiatric Society's Robert Jones Awards, honoring a psychiatrist for lifelong commitment and service to the chronically mentally ill.

**Piasecki, Jim, PhD**

Dr. Jim Piasecki has been promoting deinstitutionalization and community integration for over 25 years. As a regional director for Resources for Human Development (RHD) he has developed a wide array of community-based services including residential and case management services for individuals with intellectual disabilities, behavioral health issues, co-occurring disorders, and forensic involvement. He coordinates services for homeless men and families at two emergency homeless shelters in southeast Pennsylvania, targeted case management in 12 shelters in Philadelphia, and continuity of care programs. He initiated and fostered the growth of RHD's FaSST-Connections case management program and a Critical Time Intervention (CTI) program which provide mental health linkage and treatment for individuals and families in southeast Pennsylvania. Jim completed his bachelor's degree at the University of Michigan – Ann Arbor and his PhD in clinical psychology from the University of North Carolina-Chapel Hill.

**Pinninti, Narsimha, PhD**

Dr. Narsimha Pinninti is a professor of psychiatry at Rowan-School of Osteopathic Medicine and medical director of Certified Community Behavioral Health Center (CCBHC) at Oaks Integrated Care in New Jersey. He runs an outpatient detox program wherein the four different types of needs for persons served, addiction, mental health, physical health, and social service, are provided in an integrated and coordinated manner. Narsimha is a certified cognitive therapist who specializes in providing Cognitive Behavior Therapy for serious mental illnesses and also has expertise in Yoga Mindfulness based Cognitive Behavior Therapy for serious mental illnesses. He has published over 40 articles and book chapters in peer reviewed journals and authored two manuals to teach Cognitive Behavioral Therapy interventions for case managers.

**Randall, Nyshaunté, LPC-S**

Nyshaunté "Shaun" Randall is a Licensed Professional Counselor and Board Approved Supervisor. She has been working with specialized behavioral health populations for over 12 years in both the non-profit and government sectors. She brings years of experience with crisis and community-based services. She is trained in Dialectical Behavior Therapy and worked extensively with Assertive Community Treatment Teams. Shaun has been certified in Trauma Treatment through IATP and provides Trauma Support services to Resources for Human Development (RHD) employees based in Louisiana. As director of clinical services for the Central Division, her passion to support staff in clinical quality and her capacity to execute evidence-based practice drives both her energy and work.

**Reager, Joshua**

Joshua Reager is a personal safety trainer for Service Access & Management (SAM), Inc. Josh has assisted in developing and implementing SAM's Drug and Alcohol Awareness program. Josh co-trains the Act of Violence and De-Escalation and Safety programs. He has over 20 years of experience as a police officer in the states of Pennsylvania and Delaware. He has represented his department on a county multijurisdictional drug task force and the South-Central Pennsylvania Counterterrorism Task Force. Josh has experience as a reality-based training instructor at the Harrisburg Area Community College Municipal Police Academy, Northeast Counterdrug Training Center, and the Mid-West Counterdrug Training Center. He is a certified Field Training Officer, Firearms and Tactics Instructor, and Active Shooter Response Instructor.

**Richards, Melissa, PhD, LBA, BCBA-D**

Dr. Richards has a doctoral degree in behavior analysis from the University of Florida. She has nearly 30 years of experience and expertise in functional assessment, autism, intellectual and developmental disabilities, severe behavior disorders, behavior supports, and quality assurance and improvement. As Senior Vice President of Clinical Operations for The Columbus Organization, she oversees all quality and compliance programs. Dr. Richards ensures that case managers in seven states comply with departmental and contractual requirements, and ensuring best practices and quality outcomes for the 10,000 people The Columbus Organization supports.

**Riper-Thomas, Tracey, BA, CPS**

Tracey Riper-Thomas is a certified peer specialist at Creating Increased Connections, a Program of Resources for Human Development and coordinator of the Montgomery County Hearing Voices Network, based in Bridgeport, PA. She trains mental health professionals and peers in Hearing Voices, WRAP, and other mental health topics. Additionally, Tracey facilitates 'Hearing Voices', 'Circle of Hope,' and 'Alternatives to Suicide' groups. She attributes her previous 'Voice Hearing' experiences to complex trauma early in life. Her passion is to help people overcome health and wellness challenges and thrive in society.

**Rita Weller, Mary, PhD, LSW**

Mary Rita Weller is an assistant professor at Kutztown University's Department of Social Work. She has over 20-years clinical experience. She is licensed in Pennsylvania in social work. Her area of expertise is in individuals with disabilities and sexual minorities. She has published several articles and book chapters.

**Rodriguez, Elsa, BSN**

Elsa Rodriguez has experience serving the needs of others in the health industry. Currently, she works for Los Angeles County Department of Mental Health with homeless adults living with severe and persistent mental illness. She believes that creativity is the essence of human expression, whether through science or art. Elsa co-facilitates "Write-On Group," a creative writing therapy for people with persistent and chronic mental illness.

**Ryan, Ann, BS**

Ann Ryan is the unit director of Resources for Human Development's (RHD)" FaSST/Connections" Targeted Case Management Unit in Philadelphia, PA. Ann's primary focus is to establish collaboration with inter and intra agencies to provide housing supportive service. Ann has expanded the program from a shelter-based program serving 30 individuals diagnosed with mental illness to a unit that serves upward of five hundred homeless individuals in a fee for service program. The current program serves individuals in a practical integration of CTI principles and recovery-based practices into a shelter-based case management agency. Ann provides trainings to a multidisciplinary audience on various social service topics. Ann has been involved with a variety of startup programs which consist of crisis response centers, residential programs, and case management programs.

**Sanders, Kim, MS**

Kim Sanders holds a bachelor's degree in psychology and a master's degree in strategic leadership. She has worked with children and adults with autism and other developmental disabilities for over 25 years. Kim has served in a series of both hands-on and leadership roles in Grafton facilities, including case manager, direct support professional, residential administrator, executive director, and executive vice president. Kim has presented at the national and international level on the Minimization of Restraint and Seclusion model, and she is recognized as an innovator for moving towards a physical restraint free environment at Grafton.

**Santiago, Sam**

Sam Santiago is a lead outreach worker for Project Home, which is a leading homeless services provider in the city of Philadelphia. He has been with Project Home for over 20 years and continues to take the lead around high profile homeless hotspots around the city of Philadelphia.

**Schu, James**

James Schu is a graduate of Penn State University. He is the corporate director of supports and service coordination at Service Access & Management (SAM). James has been employed at SAM for the past 15 years. He has been integral to the growth and expansion of SAM's services within the field of Intellectual Disabilities. In addition to his work at SAM, James serves on the statewide Information Sharing and Advisory Committee (ISAC), representing support coordination organizations.

**Schweigert, Frank**

Frank Schweigert has over 30 year of experience in the Intellectual Disability Service System within Pennsylvania. His experience includes extensive work in supports coordination services and supervision. Frank is an affiliated trainer on Dementia Capable Care for the National Task Group on Intellectual Disability and Dementia Practices and is a credentialed Person-Centered Thinking trainer through the Learning Community for Person-Centered Practices. He is currently employed by the Columbus Organization and is responsible for the development of training and technical assistance efforts on the behalf of the Pennsylvania's Office of Developmental Programs and Supports Coordination organizations, county administrative entities, and service provider staff.

**Shawl, Jenna, BA**

Jenna Shaw is an Indiana University of Pennsylvania graduate who majored in psychology and minored in criminology. She is currently employed at Behavioral Health Special Initiative (BHSI) as a team leader for Team H.O.P.E. At BHSI, she has been provided with numerous opportunities to broaden her knowledge and experience with individuals who suffer from both substance use and mental health disorders.

**Sheahan, Tim, MS**

Tim Sheahan is the director of Homeless Services for Philadelphia Department of Behavioral Health and Intellectual disability Services (DBHIDS). He has worked in the Philadelphia behavioral health system for over 23 years as a project manager, case manager, homeless outreach worker, and inpatient counselor.

**Singleton, Saul, BA**

Saul Singleton has worked in the human service industry for over 24 years and he has experience working with every population in the human service field. As a certified trainer in Crisis Prevention and Trauma-Informed Care, he has been able to help human service workers understand their role in the persons served journey to understand of their trauma. He also trains human service workers the proper responses to help those individuals move on from their trauma and lead manageable lifestyles.

**Smith, Erica, Med**

Erica Smith is a sexuality educator with almost 20 years' experience. The majority of her work has focused on LGBTQ+ youth, including providing sexuality education and supportive services to LGBTQ+ youth in the juvenile justice system through The Children's Hospital of Philadelphia's Adolescent Initiative. She coordinates supportive services for transgender youth, children, and their families through The Children's Hospital of Philadelphia Gender and Sexuality Development Clinic. Erica provides consulting and training to other professionals on adolescent sexuality, LGBTQ+ youth, juvenile justice, and related topics. She earned her master's degree in human sexuality from Widener University.

**Sorrells, Heather, BS**

Heather Sorrells graduated from Purdue University with a degree in audiology and speech sciences. After graduation, she joined a small waiver case management company and worked for a year as the residential coordinator for a waiver provider. Heather joined IPMG during its inception in 2006. Heather has held the positions of case manager, transition manager, supervisor, manager of field support, and is currently the assistant director for case management operations. In her current role, she supports numerous employees in their development of time management and leadership skills.

**Spadola, Rebecca, BSW**

Rebecca Spadola is currently the director of operations for the Columbus Organization in Florida. She has worked in the field supporting individuals with disabilities for over 35years. She has dedicated her career to working with individuals with disabilities, experience ranging from traumatic brain and spinal cord injury, medically at risk, and development disabilities.

**Spiers, Andrew, MSS**

Andrew Spiers is a community social worker from Philadelphia, PA. He currently serves as a team leader at Pathways to Housing PA, working with individuals who struggle with chronic homelessness, serious persistent mental illness, and substance use disorders. He is also a therapist for RHD's Morris Home – a residential drug and alcohol rehabilitation program serving the transgendered community. Andrew is a member of the advisory board for The Bridge Way School, Philadelphia's recovery high school, and previously served on the Public Education & Outreach subcommittee of the Mayor's Task Force to Combat the Opioid Epidemic.

**Stopfer, Katrina, MSS, LSW**

Katrina Stopfer received her Bachelor's in Social Work from Eastern University and her Master's in Social Service from Bryn Mawr College. She is the supervisor clinical case manager at The Salvation Army New Day Drop-in Center and provides comprehensive case management services to adult women who have experienced commercial sexual exploitation or human trafficking. She supervises a team of case managers at the drop-in Center and has been working with Community Behavioral Health (CBH) toward the formal enrollment of the program into the CBH network. In previous roles with The Salvation Army, Katrina has worked with teens and young adults who have survived domestic minor sex trafficking and was a case manager to child victims of sex trafficking involved in state and local investigations or family court.

**Teitelbaum, Robin, MBA**

Robin Teitelbaum has a Bachelor of Science degree in rehabilitation counseling and a master's degree in business administration. She is the coordinator for quality, risk management and accreditation for Service Access and Management, Inc. She provides support for current and new clinical programs, ensuring program integrity, quality improvement/assurance, and risk management. Robin has been in the field for over 30 years, having worked as a case manager, case management supervisor, program specialist, and director of services, specializing in children and families for the last 25 years.

**Tobler, Bridgette**

Bridgette Tobler is the manager of Homeless Outreach Services for Philadelphia DBHIDS. She has worked in the Philadelphia behavioral health system for over 20 years as a team leader, coordinator, and program analyst in various units across the system including case management, network improvement and accountability, and homeless services.

**Tracy, Katie, MSW, LCSW**

Katie Tracy completed graduate studies at Rutgers University and is a Licensed Clinical Social Worker. Katie is currently the division director at CPC Behavioral Healthcare for community outreach programs including multiple types of case management. She also has a private practice in Princeton, NJ. She chaired the Trauma-Informed Care Committee at Oaks Integrated Care. The focus of her work is creating trauma-informed care environments, developing clinical competencies among staff, and organizational training.

**Trivedi, Maulik, MD, FACEP**

Dr. Trivedi received his undergraduate degree from Bucknell University and obtained his medical degree from Howard University College of Medicine, Washington D.C. He completed his emergency medicine residency at Morristown Medical Center. As a practicing emergency medicine physician for more than 20 years, he is a diplomat of the American Board of Emergency Medicine, and a member of the American College of Emergency Physicians and the American Telemedicine Association. He has served as the chairman or associate at several emergency departments in the NYC area. He has also been an integral part of the core leadership in emergency medicine provider groups in the region.

**Turner, Jennifer, LCWS**

Jennifer Turner began her "informal training" as a sibling of an individual with a developmental disability. She received her Master of Social Work and has specialized in systems and organizational change. At UMKC-Institute for Human Development she coordinates all projects related to the Charting the LifeCourse framework. Jenny has served as a regional director of state funded services for individuals with ID/DD, and as a support coordinator. She has also been active in statewide workgroups for implementation of the Home and Community Based Settings rule, the development of Support Coordinator Core Competencies, and the revision of various state regulations.

**Underwood, Carolyn, BA**

Carolyn Underwood is the assistant director of case management operations for Indiana Professional Management Group (IPMG). As an assistant director one of her responsibilities is to ensure that IPMG's managers have the resources available to them to provide the best support possible to the case managers they work with. Carolyn graduated from the inaugural INARF Leadership Academy in March 2019. Carolyn is an experienced speaker that has prepared and presented trainings over the past four years. She has had the opportunity to present at conferences such as National Association of Case Management, First Steps, Indiana Association of Rehabilitation Facilities, and Indiana Chapter of Association of People Supporting Employment First.

**Vafeas, John, DSW, LSW**

John Vafeas is the chair of the Department of Social Work at Kutztown University of Pennsylvania. He completed undergraduate degrees in both Greece and the United States and received his MSW and DSW from the University of Pennsylvania. John's clinical and research work centered in the field of vocational rehabilitation of individuals with disabilities and he has taught at Kutztown University since 1989. He has held previous faculty appointments at the University of Pennsylvania and Ryder University. John's research includes services delivery systems, policy and program evaluation, accreditation, and graduate and undergraduate social work curriculum design. John joined the NACM board in 2014.

**Van der zee, Michael, MA**

Michael Van der zee has a master's in counseling psychology from Slippery Rock State University. He recently came back to the Human Service after helping start QoLmeds, a specialty behavioral health pharmacy. Prior to that he worked for over 20 years in community mental health. He started the first child and adolescent intensive case management program in the Commonwealth of Pennsylvania and grew it to the largest case management program in Pennsylvania at that time. He also started three Assertive Community Treatment (ACT) teams.

**Weber, Amber, BSW**

Amber Weber graduated from Kutztown University with her Bachelor of Social Work and Bachelor of Arts in May 2016. She is working towards obtaining her MSW and MPA at Kutztown University and interning with the My Place Program on campus. Amber worked for Northampton County Children Youth and Families Division for a year as a caseworker II in the ongoing Child Protective Services Unit. Currently, Amber is working as a resident director at Kutztown University with apartment style living. She supervises student staff, is a student conduct officer, and resolves daily concerns of students.

**Wetherington, Jo Ann, BS**

Jo Ann Wetherington is the community specialist at Service Access and Management and has been in this role since the inception in 2018. She is the resource navigator for families. Jo Ann navigates and locates services and supports for individuals with Autism and Intellectual Developmental Disabilities serving Lackawanna/Susquehanna Counties. She has over 15 years of experience in the field of social services ranging from direct work, therapy, case management, training co-workers, and co-managing a behavioral supports department. Jo Ann is a working mom of two and a graduate of the University of Scranton.

**Wetherington, Rob, MA**

Rob Wetherington has spent a decade working in homeless services helping participants re-imagine lives through peer supports, clinical services, and employment. Rob manages the community inclusion department at Pathways to Housing PA working in tandem with clinical teams to develop interventions fostering growth, independence, and new perspectives – from both staff and program participants. Rob has spearheaded an expansion of vocational supports over the past two years and is very excited to share lessons learned and information discovered during the process.

**Wilkinson, David, BSW**

Dave Wilkinson has over 39 years of experience in the behavioral health field. He was a direct service case manager before he became the department director in 1985. Central Behavioral Health Case Management, in Norristown, Pennsylvania, supports over 1000 people a year. The department employs case management staff providing support to children, transitional age youth, adults, and older adults. Dave is the board president of a local human service collaborative "Interagency Council of Norristown" as well as a National Association of Case Management board member.

**Zahid, Jaime, BA**

Jaime Zahid is a community supports educator at The Boggs Center on Developmental Disabilities. She provides training on best practices in supports coordination and conducts training for people with disabilities and their families. Jaime is the participant coordinator for New Jersey's Partners in Policymaking program. Prior to her work at The Boggs Center, Jaime was a support coordinator with the Progressive Center for Independent Living. In addition to her professional experience, Jaime is a sibling of a person with a disability. She has a lifelong interest in disability topics including self-determination, community inclusion, and quality supports and services