

Alphabetical by Speaker's Last Name

Alexion, Art

Art is the systems engineer, part of the Infrastructure Engineering Group at RHD Enterprise Information Systems. While having a hand in much of the company's IT infrastructure, he is primarily responsible for the email system, file servers, and deployment and management of mobile devices, including phones and tablets. He has spearheaded RHD's mobile strategy and shepherded the company's implementation of mobile device management.

Beckman, Brandon, MBA, CATC IV

Brandon is a business management executive committed to designing and building innovative addiction care environments and blueprinting competitive and progressive business strategies for nonprofit social service agencies. Brandon holds a bachelor's degree from Loyola Marymount University and a master's degree in Business Administration from University of Phoenix. He is a masters level board certified Addiction Treatment Counselor (CATC IV) in excellent standing with the California Association of Drug & Alcohol Educators (CAADE). Brandon is a published author and owns two businesses in Los Angeles, California, including a private counseling practice and a business development consulting agency

Belschwinder, Kristy MA

Kristy is the Associate Director of Operations (Berks County, Pennsylvania) at Service, Access & Management, Inc. (SAM, Inc.), a private nonprofit agency providing intake, referral, case management, crisis intervention, and emergency services under contract to the Berks County Mental Health/Developmental Disabilities Program as well as Community Care Behavioral Health Services Organization. Kristy has worked as a case manager, case management supervisor, and director of utilization management. She is a member of the Berks County Coalition Against Human Trafficking and also serves as a co-chair for the Crisis Response Team at SAM, Inc. Kristy has a Bachelor of Arts in Psychology from Albright College and a Master of Arts in Criminal Justice from Saint Joseph's University.

Bender, William, LSW, MSW

William earned degrees at Penn State (BS) and Maryland (MSW). He has a 40+ year career in social work practice in child welfare, hospitals, psychiatry, substance abuse, geriatrics, hospice, HIV/AIDS, managed care, administration, advocacy, and teaching. He is an instructor at Kutztown University, Department of Social Work where he also serves as field director.

Bennett, Jameelah, MSW

Jameelah is currently the training and education specialist for Resources for Human Development (RHD) where she designs, coordinates, and delivers management and direct care training for RHD. Prior to joining RHD's Access Team in 2010, she was the assistant director of RHD's Kailo Programs (four residential programs for adults with a mental health diagnosis), child and family therapist for NHS Human Services, lead case manager for Public Health Management Corporation, and mobile therapist for Foundations Behavioral Health. Jameelah also provides independent training consultation to Philadelphia area behavioral health centers and residential programs.

Biden, Ashley, MSW

Ashley is the associate executive director at the Delaware Center for Justice. Previously, she worked with the Delaware Department of Services for Children, Youth, and their Families (DSCYF) since 2007. Prior to working with the state, she worked with West End Neighborhood House in Wilmington and the Children's Psychiatry Center of Northwestern Human Services in Philadelphia. Ashley earned her master's degree in Social Work from the University of Pennsylvania and her bachelor's degree from Tulane University.

Breneman, Catherine, MSW, PhD

Catherine is an assistant professor in the Department of Family Studies and Community Development at Towson University in Towson, Maryland. She has extensive clinical and administrative experience in inpatient, outpatient, and residential behavioral health settings. Catherine is a board member for the Pennsylvania Association of Psychosocial Rehabilitation Services. Her research interests are case management, psychiatric rehabilitation, and mental health recovery.

Brown, Christopher, MIS

Christopher began to pursue a career as a trainer. Later, after working with at-risk children and youth, homeless families, and individuals with development disabilities, he earned a Master of Information Systems at Steven's Institute in Hoboken and went on to manage the training department at NHS Human Services. As a certified WRAP trainer, Christopher organized volunteers to offer WRAP support groups to children living in foster care. At NHS, Christopher was certified as a trainer for the City of Philadelphia in Transformation Champion and tasked to help mental health services in the area move to a recovery and resiliency oriented system. Christopher began his work with the Mental Health Association of Southeastern Pennsylvania (MHASP) in 2008 where he led the opening of the first Recovery Education Center in Philadelphia. After being awarded the MHASP Leadership Award in 2010, Christopher moved into his current position as recovery curriculum coordinator.

Browne, Jessica, MA

Jessica has been working at Pathways to Housing Philadelphia since 2012. She serves as a service coordinator for a clinical team serving over 60 clients living with a mental illness that have experienced homelessness. Her background includes youth and adult education, refugee resettlement, promoting health literacy, and health advocacy. Jessica received her Bachelor of Science and Master of Arts in Mathematics from the University of Pittsburgh.

Brown-Goggins, Brenda, J.D.

Brenda is the vice president of Adult Case Management and PACT Services for Twin Oaks Community Services. She is a graduate of Seton Hall School of Law and member of New Jersey State Bar Association. She has over 13 years experience in management and has functioned in capacity of team leader, program coordinator, and program director for mental health case management programs over the past 13 years. As the vice president at Twin Oaks she currently oversees, Integrated Case Management Services (ICMS), Justice Involved Services, Project for Assistance in Transition from Homelessness (PATH), Program of Assertive Community Treatment (PACT), Intensive Family Support Services (IFSS), and Consumer Trust Fund Services.

Camuso, Owen, BA

Owen is the program specialist for Resources for Human Development (RHD) "Family Shelter Support Team (FaSST)/Connections" Program. FaSST/Connections provides mental health case management within Philadelphia's emergency shelters. Owen develops collaborative relationships between FaSST/Connections and Philadelphia's community to help solve homelessness. Owen has worked as program director of the homeless nonprofit organization, Back on My Feet, and assisted them in developing a unique approach to build self-esteem and self-confidence within the homeless population. Owen has devoted his career to improving the systems in which the homeless population interacts. His case management and program specialist background has enabled him to not only engage the homeless, but to create long standing changes for many homeless individuals in Philadelphia.

Cantwell, Kathleen, BSW

Kathleen holds a Bachelor of Social Welfare degree from Temple University. She began her career in the behavioral health field as a family member seeking resources and services, and served for 19 years as a volunteer member of the board of directors for a local mental retardation and mental health center. She now serves as coordinator of the Family Resource Network (FRN), where she works collaboratively with family support groups in Philadelphia to promote their efforts in educating and supporting families of loved ones who may have behavioral health challenges. Kathleen is involved with behavioral health providers engaged in recovery transformation efforts that incorporate the FRN Standards. Kathleen is also staff to the Family Committee of the Pennsylvania Psychiatric Leadership Council.

Corbin, Laurie, MSS, MLSP

Laurie is director of Public Health Management Corporation's Forensic Services Programs. She is responsible for the administrative and operational oversight of criminal justice diversion or early release initiatives, which link individuals to behavioral health services as an alternative to incarceration. Laurie has more than 25 years experience in human services and nonprofit management. She has a Master of Social Service (MSS) and a Master of Law and Social Policy (MLSP) from the Bryn Mawr School of Social Work and Social Research. Laurie has a Bachelor of Arts in Political Science from Temple University.

Coyne, Thomas, LCSW, Ed.D.

Dr. Coyne is a nationally recognized clinical adult educator providing evidenced-based learning solutions regarding the assessment, treatment, and outcomes monitoring of substance abuse disorders. He is one of the most, if not the most experienced and effective adult clinical educators in the country regarding the correct administration and application of the Addiction Severity Index (ASI). Dr. Thomas McLellan developer of the ASI considers him "The best trainer in the country on the ASI." While he is most notably recognized for his work regarding the clinical, program evaluation, and research uses of standardized assessment tools, he also has substantial experience in the design, delivery, and evaluation of training, technical assistance, and technology transfer in the behavioral health care field. He received his doctorate from Columbia University, where he examined the systemic factors that inhibit and enhance the transfer of learning from workshops back to the workplace.

Curran, Mary, MSOD

Mary is managing director at RelateCare and a senior director for special projects at Cleveland Clinic. She has worked as an organizational development consultant for 20 years with a focus on work redesign, strategic planning, process improvement, patient centered design, facility activation and leadership development. Prior to her career at Cleveland Clinic, Mary was a manager in the Health Care Performance Improvement practice at Ernst & Young and separately worked as an external consultant to major organizations United States, such as Central Intelligence Agency and Boeing International. Mary has a Bachelor of Science in Marketing at Miami University; Master of Science in Organizational Development and Analysis (MSODA) at Case Western Reserve University.

Davidov, Virginia, LCSW

Virginia is a master's level social worker and held a Pennsylvania clinical license for over 25 years. Currently, she is the corporate clinical system developer for Resources for Human Development (RHD). She has worked in human services both within nonprofit organizations as well as through her private practice. Her professional interests include implementation of recovery models of service, peer specialist inclusion, and holistic assessment of participants in a variety of behavioral health services.

Dick, Heather, LCSW, MSW

Heather received her Bachelor of Science in 1998 from Juniata College and her MSW in 2005 from Marywood University. Heather is a LCSW in New Jersey and Pennsylvania as well as a member in good standing with NASW. Heather has over 10 years experience providing both direct clinical services and administrative expertise. Clinically, Heather has worked with families, children, adolescents, and couples in both inpatient and outpatient settings, addressing a variety of mental health, drug and alcohol, and general life transitions issues. She worked for five years at the New Jersey Foundation for the Blind focusing on older adults with vision loss.

Dockweiler, Stephanie, RN, BSN, PHN

Stephanie is the new Malheur County Public Health Director. She graduated Summa Cum Laude with a Bachelor of Science in Nursing from San Diego State University in 1995. She is certified as a Public Health Nurse (PHN) in the state of California. Stephanie has worked in public health in city, urban, rural, and frontier settings. She has provided direct public health nursing services to multiple populations, as well as supervising, managing, and now directing services within a public health department.

Dopfel, Kyle, BA

Kyle is the justice projects director for the Attention Deficit Disorder Association (ADDA). Previously, she served as project coordinator for the ADHD Corrections Project- a pilot re-entry program established by ADDA and the Delaware Center for Justice in Wilmington, DE. Kyle earned her bachelor's degree in Anthropology from Duke University, where most of her fieldwork focused on justice issues.

Durgin, Mark, B. S.

Mark has a Bachelor of Science in Criminal Justice and is currently the program specialist at York/Adams HealthChoices in Pennsylvania. Prior to that, he worked for York County Juvenile Probation in Pennsylvania. He currently oversees the contract implementation of the Joint Planning Team as well as the quality monitoring for behavioral health systems funded by medical assistance. Finally, he is the HealthChoices collaborator for all county and provider services funded through medical assistance to insure that there are no barriers to service for persons served.

Edwards, Neill, MA

Currently, Neill is an organizational development specialist for Resources for Human Development (RHD) where he provides conflict management training for supervisors and aspiring supervisors, and facilitates small and large group change processes at both the program and corporate levels. Prior to joining RHD in 2013, he taught conflict communication and many other courses at Temple University. He was also lead trainer for Conflict Coaching Matters, worked as a mobile therapist and behavioral specialist for Pennsylvania Wrap Around Service, and worked in private practice as a marriage family and child therapist.

Elsy, Rhonda, MS

Rhonda has 10 years experience and expertise with women who have experienced trauma, have mental health and substance abuse diagnosis, and have had contact with the justice system. She has been instrumental in the development of two groundbreaking and transformational trauma-informed and trauma-specific women's programs: Tamar's Children and Women Healing Our Lives Entirely (WHOLE). Rhonda currently works at Mental Health Association of Delaware and is a frequent speaker at mental health conferences and events.

Escovitz, Karen, M.Ed.

Karen has extensive experience providing training and technical assistance in recovery and recovery-oriented services, including evidence-based practices in wellness management and supported employment. She has provided direct services, as well as having conducted service demonstration research, and has provided related training to service providers and administrators in all roles in the mental health service system. She currently works at the Behavioral Health Training and Education Network and spent the past year and a half as project coordinator for Philadelphia's Mental Health First Aid Initiative.

Estrada, Leslie, MPA

Leslie is the program manager for the Avenues to Work Program with Single Room Occupancy (SRO) Housing Corporation in Los Angeles, California. As the program manager, she is responsible for providing oversight for a \$1.4 million grant from the Los Angeles Homeless Services Authority aimed toward assisting homeless individuals seeking employment opportunities. She received her Bachelor of Arts in Psychology from California State University, Stanislaus and a Master of Arts in Public Policy and Administration from California State University, Long Beach. Leslie has worked for over 15 years in various human service fields including nonprofit social service agencies and public school districts.

Fagan, Shannon, MS

Shannon is the director of the Youth and Family Training Institute (YFTI) in Pennsylvania. The YFTI is responsible for training, coaching, credentialing, and monitoring fidelity and outcomes with the implementation of the High Fidelity Wraparound Process Model. Shannon has extensive history working within Westmoreland County, Pennsylvania as a child and adolescent service system program coordinator. Previously, she worked as a supervisor of a foster care program and an early intervention program. Shannon earned her bachelor's degree at Pennsylvania State University in Human Development and Family Studies and her master's degree at the University of Pittsburgh in Child Care/Child Development.

Faison, Lenzie, MA

Lenzie has been a team leader at Philadelphia Mental Health Care Corporation- Community Treatment Teams (PMHCC-CTT) since 1999 when he was hired to develop a specialty team designed to address the needs of aggressive tri-occurring consumers who presented major challenges in terms of high use of crisis and acute inpatient services, criminal recidivism, homelessness, and lack of compliance with treatment. Since that time, he has served as senior team leader to additional specialty teams, assistant intensive case management director and most recently ACT services director. Lenzie's success over the years has led to his participation in Forensic Task Force, Regional D&A Task Force, and his being awarded the 2005 Case Management Supervisor of the Year.

Faulkner, Lisa

Lisa has been employed by the Mental Health Association of Southeastern Pennsylvania (MHASP) since 1999, positions held include advocate, residential supports coordinator, and program manager for PeerNet and We C.A.R.E. (communicate, assist, respond and engage). Currently, Lisa is the PeerNet program manager supporting a team of seven certified peer specialists working in the community delivering peer support to over 130 people with mental health diagnosis and some with co-occurring disorders. She has also sat on the Mental Health Advisory Board for Pennsylvania, Vision and Mission Development Committee for MHASP, and the Personal Care Home Advisory Board for Pennsylvania.

Fisher, Dennis, M.M.

Dennis has worked in behavioral health for over 35 years. He began as a registered music therapist, served as team leader of the Community Treatment Teams (CTT), and training specialist at BHTEN. Dennis authored the Philadelphia Behavioral Health Case Management Orientation curriculum. Local, state, and national conference topics have included the CTT “Philadelphia Experience,” Time & Stress Management, Training Case Managers, Crisis Management, and Enriching Recovery through Cultural Competence. Dennis has a Bachelor of Science in Education, a Master of Music Therapy, and post-graduate work in health care administration. Dennis is a certified trainer through the Crisis Prevention Institute, holds an Advanced Certificate of Culturally Competent Human Services from Temple University, and is certified in Mental Health First Aid. He is also a NACM Board member.

Ford, Richard, MS, CSOTS

Richard brings a positive and energetic approach to working with “high risk” juvenile and adult populations. His diverse experience includes child protection services, child and adolescent behavioral health programs, community residential rehabilitation, adult outpatient programs, secure residential programs, substance abuse/intervention programs, case management programs, and family foster care programs.

Fouts, James, LSW, MSW

James is the director of New Perspectives Crisis Services in Snydersville, Pennsylvania. He has over 25 years of experience working in crisis intervention. He is the lead trainer for Keystone Crisis Intervention Team, a Certified National Organization for Victims Assistance (NOVA) Basic Community Crisis Response Team Trainer, and a Certified Mental Health First Aid Trainer. He developed the S.A.L.T.S. Model (Stabilizing, Assessing, Linking, Teaching, and creating a Safety plan) in response to the growing consumer recovery movement.

Gasker, Janice, LCSW, PhD

Dr. Gasker is a professor of social work at Kutztown University of Pennsylvania. She has many years of social work experience, including seven years of direct practice and administration serving persons with intellectual and behavioral challenges. She has published two books and numerous scholarly articles on professional helping.

Gee, Lee, M.Ed.

Lee has more than 30 years in human services. His background includes Community College of Allegheny County, University of Pittsburgh, Waynesburg University, Children, Youth and Families, Shuman Juvenile Detention Center, Housing Authority-City of Pittsburgh, Department of Public Welfare, and Mercy Behavioral Health. Additionally, Lee has presented workshops and training sessions for agencies in Pittsburgh and Williamsburg, Philadelphia. Internationally, Lee has taught in People’s Republic of China, as well as in the Dominican Republic. His book, Rainbow Seeker, is a collection of short stories designed to engage youth and adolescents in mindful conversation.

Gomez, Megan Lee, MSW

Megan Lee is a recent graduate from Northwest Nazarene University, with an emphasis in public administration, management, and social planning. She has seven years experience working within and building care coordination networks for children with serious emotional disturbance and adults with serious mental illness. Her work at Lifeways in special projects involves moving behavioral health processes toward increased care coordination and integration with the local health care neighborhood using a wraparound model to service delivery.

Gordon, Meredith, BA

Meredith is a safety consultant for the Alzheimer's Association Delaware Valley Chapter. She earned her Bachelor of Arts in Human Services from Villanova University. Meredith has a background in emergency services; her training has yielded her numerous certifications in: EMS, fire, search & rescue, and incident command. To date, she has trained thousands of emergency responders and health care professions in the Delaware Valley region on safety concerns and the dementia population.

Gorski, Elizabeth, LSW

Elizabeth, a Licensed Clinical Social Worker, is an employee of Resources for Human Development where she is the director of Creating Increased Connections. This unit provides peer support leadership and mutual aid development throughout the county and Elizabeth provides clinical and recovery support to the county office.

Grace, Patricia, MFT. CSW

Patricia is a full-time faculty member for the College of Arts and Sciences' Department of Human Services at Kaplan University. She holds a master's degree in Clinical Psychology with an emphasis in outpatient mental health and is licensed in the state of Wisconsin as an Independent Clinical Social Worker and an Independent Clinical Marriage and Family Therapist. Along with providing therapy services, Patricia has been the administrator for two mental health clinics. She has a private practice working with a population with chronically mental illness and children who suffered from autism, ADHD, ODD, and pervasive developmental delays. Her work also included intensive services for trauma victims, family therapy, and couples therapy. Patricia is also licensed to conduct psychological evaluations and is an expert witness for court cases in the areas of child custody and forensics.

Green, Analeah, MSW, PhD

Analeah holds a Bachelor of Arts in Sociology from the State University of New York College at Cortland and a Master of Social Work (MSW) degree from New York University, and a PhD in Human Services, specializing in administration and leadership from Walden University. As a Licensed Master of Social Work (LMSW) in New York State, she has worked in a case management capacity assessing and providing concrete services to a range of populations. Her interests include staff and program development, grant writing, continuing education, curriculum development, animal assisted therapy, older adults, and family/caregiver services.

Green, Alan, MPA

Alan is the executive director for the Mental Health Association of Nebraska, Nebraska's first and only peer-run mental health service provider. All programs are non-clinical, recovery oriented, and accredited by CARF International. Programs include the Hope Program (evidenced-based program on supported employment) and crisis diversion services (crisis respite, hospital-based mental health peer-support, law enforcement referral follow-up support), a wellness/recovery education and policy advocacy. In addition to his duties with MHA-NE, Alan is also an accreditation surveyor with CARF International.

Groh, Amy, MA

Amy is the director of Crisis Intervention Services (Berks County, Pennsylvania) at Service Access and Management, Inc. , a private nonprofit agency which provides intake, referral, case management, crisis intervention, and emergency services under contract to the Berks County Mental Health/Developmental Disabilities Program and Community Care Behavioral Health Services Organization. Amy has been in the field for nearly 20 years, having worked as a case manager, case management supervisor, and associate director for the Mental Health Department. Amy has a Bachelor of Science in Psychology and a master's degree in Behavioral Health .

Hanna, Edward, MSW, LCSW, PhD

Dr. Hanna is an assistant professor of Social Work at Kutztown University, Pennsylvania. He has over 37 years as a practitioner, educator, consultant, mediator, and director in public and private sectors on mental health and social service settings. He is a published author of journal articles and a nationally recognized speaker and lecturer on mediation, practice, ethics, and critical thinking. Dr. Hanna is currently working on a paper that provides a theoretical framework for the “Family-in-Environment” perspective.

Hartman, Lori, MS

Lori has a master’s degree in Organizational Development and leadership. She has over 17 years experience working in public mental health services in a wide range of direct care and management positions. Her current position, director of program integrity and development, insures all clinical programs operated by her company function in accordance with accreditation, licensing, and other contractual and company standards. In addition, she is responsible for leading her company activities in the development and implementation of new clinical program initiatives.

Harvey, Katherine, LSW

Katherine is director of Case Management and Program Standards for the Forensic Services Program, Public Health Management Corporation (PHMC). She oversees a unit that coordinates support services for ex-offenders who are receiving drug and alcohol treatment services. Katherine is a certified Mental Health First Aid Instructor and Licensed Social Worker in the state of PA. Katherine earned her Bachelor of Science in Social Work from East Carolina University, Greenville, NC. She has a master’s degree in Social Work from Widener University and has been working in the substance abuse addiction field for over 15 years.

Hawkins, Ebony, MSW, LSW

Ebony currently guides the Pathways to Housing First Veterans team as a team leader, having previously served two years as assistant team leader with a another Pathways team. Work in New Orleans, LA and Saint Louis, MO with veterans and the formerly incarcerated struggling to maneuver the mental health system lead Ebony to pursue the field of social work. She holds a Bachelor of Arts in Sociology from Xavier University in Louisiana and a Master of Social Work from George Warren Brown School of Social Work at Washington University in Saint Louis.

Heine, Pamela, LSW, MSW

Pamela is a senior project associate for the SOAR Technical Assistance Center. Prior, she worked in case management at Legal Services of New Jersey's SSI Project for 12 years representing adults and children with the Social Security Administration. Her years of case management experience in the areas of developmental disabilities, mental health, public assistance, and supported employment informed her work as a non-attorney representative. She has been witness to the positive change SSI/SSDI benefits bring to individual's lives through accessing supports such as housing, medical care, and employment.

Johnson, C.J., MSW, LCSW, LMHP

C.J. has over 30 years experience in human services, and is currently the Regional Administrator of Region V Systems which provides administrative and contractual oversight services for behavioral health services in southeast Nebraska. Maintaining a small private practice, C.J. specializes in working with children, adolescents, and their families. A highly praised regular speaker at conferences and seminars, C.J. has a well established reputation of presenting on organizational topics and provides consultation to other professionals and organizations. C.J. serves on the NACM Board of Directors.

Kara, Natasha, Ed.D.

Natasha is the site director of the Franklin/Fulton Counties at Service Access & Management (SAM) and also the supervisor/coach of the York Joint Planning Team (JPT) in Pennsylvania. In her role as the site director, she manages the daily operations of three programs, including mental health, intellectual disabilities, and early intervention. As supervisor/coach for the JPT she assures the team meets the standards of the High Fidelity Wraparound process and supports them in becoming credentialed staff.

Karnik, Sachin, LCSW, CPS, PhD

Sachin is currently director of Prevention & Criminal Justice for the Delaware Council on Gambling Problems (DCGP), Inc. Sachin has worked with adolescents and their families for over 8 years in outpatient counseling before joining DCGP. As part of his duties at DCGP, he gives workshops and presentations on a variety of topics related to addictions and oversees the DCGP Prevention Team's outreach activities for youth and adults. Sachin is also an adjunct professor at Delaware State University where he teaches psychopathology and research/evaluation methods. He uses an integrated approach in counseling, teaching, and prevention activities emphasizing overall psychosocial development across the lifespan.

Kartell White, Kalma, M.Ed., CPRP

Kalma has a master's degree in Counseling Psychology and is Certified as a Psychosocial Rehabilitation Practitioner (CPRP). She has worked in human services for over 35 years, much of which has been in community behavioral health settings. For over 20 years, she has been providing training and consultation, including a faculty position at MCP/Hahnemann University, Division of Behavioral Healthcare Education. She has also held direct service and management positions serving persons with mental health and substance use problems and their families. She has written a number of articles and presented extensively at national and regional conferences. Kalma is currently a behavioral health training specialist at Behavioral Health Training and Education Network (BHTEN) and developed and implemented BHTEN's flagship Behavioral Health Trauma Training Initiative that has been in operation for almost 15 years.

Keely, Lorena Patricia, BA

Lorena is the housing coordinator for Service Access & Management (Berks County, Pennsylvania). She holds a Bachelor of Arts in Biology from Houghton College. She has been with SAM for over 25 years, beginning her career there as a case manager. Upon the incorporation of SAM, Inc., as a private nonprofit in 1987, Lorena worked with administration to develop the agency's very first tenant-based rental assistance program. Since that time, Lorena has been instrumental in assuring SAM, Inc. continues to expand and enhance their supportive housing programs, thereby maximizing the ability to meet fundamental needs of individuals and families.

Keppen, Stacey, MSW

Stacey is the resident services director of the Reading Housing Authority in Pennsylvania. Stacey developed the agency's Resident Services Department, serving as the first service coordinator, and growing the department to provide a comprehensive array of services for older adults, persons with disabilities, and youth and families. Stacey has a foundation in aging and mental health, and continues her involvement in these arenas by serving as a board member for several human service agencies, including the Berks Coalition to End Homelessness (Pennsylvania) and SAM, Inc. Stacey holds a Master of Social Work degree from Marywood University.

Kinsley, Anita, MA

Anita began her career supervising residential programs for individuals discharging from Pennhurst State School and Hospital. She was a case management director of a large service area and then a program specialist for the county of Montgomery, where she initiated the county's Child and Adolescent Services System Program. Anita has gained expertise in multisystem partnerships, development, and service delivery. As a faculty member in the Division of Behavioral Healthcare Education at Drexel University College of Medicine, Anita was the director of the Targeted Case Management Training Institute. Currently, Anita works for the Mental Health Association of Southeastern Pennsylvania (MHASP) as the Bucks County and Montgomery County Division Director where she has oversight of seven programs.

Korsh, Nina, PhD

Nina is a Licensed Psychologist and healthcare consultant in public, private, and non-profit settings. She has managed medical and behavioral clinics, as well as managed care quality and clinical programs. She has experience in systems reorganization and change management, as well as operations, financial performance, clinical program design, implementation, and evaluation. She has partnered with Montgomery County's Department of Behavioral Health and Developmental Disabilities (PA) to provide clinical and recovery consultation in agencies throughout the southeast region of Pennsylvania on many new initiatives and reinvestment projects, including implementation of evidence-based programs.

Kowalonek, Mary Ann, CPA, NHA

Mary Ann is the chief financial officer at Service Access & Management, Inc. She is a Pennsylvania State University graduate, earning a bachelor's degree in Accounting and is currently a Certified Public Accountant and Licensed Nursing Home Administrator in Pennsylvania. Mary Ann has over 25 years of progressive management experience in nonprofit, financial services, administration, and public accounting sectors. Her areas of expertise include operations/systems, investments, strategic planning, financial analysis, and reporting.

Kuprevich, Carol, Ed.D.

Carol is director of community planning, program development, and training for the Delaware Division of Substance Abuse and Mental Health. She has worked in several states as a case manager, administrator, and educator and continues to provide these services through a private consulting practice. Carol has served on the executive board of NACM for over a decade and is on the advisory councils of numerous academic institutions.

Lee, Stephanie, LCSW

Stephanie is a Licensed Clinical Social Worker who specializes in the treatment of eating and mood disorders. Stephanie received her bachelor's degree in Social Work with a certification in addiction counseling from the University of Central Florida; and her master's degree from the University of Pennsylvania, where she focused her graduate work on Social Policy and Practice. Currently, she is working at Belmont Center of Comprehensive Treatment, an inpatient psychiatric hospital, as the clinical case manager for the Eating and Mood Disorder Units. Prior to inpatient care, Stephanie worked in both residential and outpatient settings that focused on the treatment of dual diagnosis and eating disorder populations.

Long, Stephan, MA

Stephan worked in the behavioral health field for several years before his tenure as a behavioral health training specialist. His behavioral health involvement includes direct care positions of psycho-social rehab counselor/supervisor, therapist at a dual diagnosis day program (MISA), vocational counselor, outpatient therapist for children and adult clients, and as a forensic case manager. Stephan also brings his experience in targeted case management where he had served as the children's/adult supervisor and director for seven years in a Philadelphia based mental health/mental retardation agency. He has a Bachelor of Arts in Psychology from the University of Dayton (Ohio) and a Master of Arts in Student Personnel Services from Rowan College of New Jersey. Stephan has received training in various crisis management techniques and is presently a senior-level certified instructor through the Crisis Prevention Institute, Inc..

López, Federico

Federico is the program manager of the Housing Opportunities for Persons With Aids (HOPWA) Program at SRO Housing Corporation. He has worked in the human services field for over 20 years as a registrar, case manager, and program manager in a variety of settings. Federico has worked with numerous populations including persons with mental illnesses, elderly, substance abusers, runaway/throwaway youth, immigrants, homeless individuals, and persons infected/affected by HIV/AIDS.

Lyter, Sharon, LCSW, MSW, PhD

Dr. Lyter earned degrees at Temple (MSW) and Rutgers (PhD), where she also served as director of field Education, Southern Region (Camden and environs). She is an associate professor at Kutztown University, Department of Social Work. Her research interests include psychopathology, impaired professionals and workers, supervision, and risk and safety management.

Magdanz, Kara

Kara is employed with the Mental Health Association of Nebraska. Kara was instrumental in the development and implementation of the nationally accredited peer-to-peer supported-employment program and is currently the H.O.P.E. program coordinator. Kara is a WRAP facilitator and currently teaches recovery principles to Southeast Community College human services students.

Manderscheid, Ron, PhD

Ron serves as the executive director of the National Association of County Behavioral Health and Developmental Disability Directors. Concurrently, he is adjunct professor at the Department of Mental Health, Bloomberg School of Public Health, Johns Hopkins University, and immediate past president of ACMHA—The College for Behavioral Health Leadership. Ron serves on the boards of the Employee Assistance Research Foundation, the Danya Institute, the FrameWorks Institute, the Council on Quality and Leadership, the International Credentialing and Reciprocity Consortium, Coalition for Whole Health, and the National Research Institute. Previously, he served as the director of Mental Health and Substance Use Programs at the Global Health Sector of SRA International and in several federal leadership roles in the U.S. Department of Health and Human Services. Throughout his career, he has emphasized and promoted peer and family concerns.

Ron is a former member of the Secretary of Health and Human Services Advisory Committee on Healthy People 2020, past president of the Federal Executive Institute Alumni Association (FEIAA) Foundation, past chair of the American Public Health Association (APHA) Mental Health Section, and a past member of the APHA Governing Council. He has also served as branch chief, Survey and Analysis Branch, for the Federal Center for Mental Health Services (CMHS), SAMHSA.

Ron received a Bachelor of Arts (with highest honors) in Sociology from Loras College; a Master of Arts in Sociology-Anthropology from Marquette University; and a PhD in Sociology, with a specialization in Social Psychology and Statistics from the University of Maryland. He is also a graduate of the Federal Executive Institute.

Manigault, Daakiah, BA

Daakiah is the client service coordinator for RHD's Children's Outreach Wrap Around Program. She graduated from Claflin University in Orangeburg, SC, where she co-founded the History and Sociology Club and served as President during her tenure. She has 10 years of diverse experience including: conducting Addictions Severity Index assessments in Fast Track cases held in Superior Court as a Drug Court Assessor, working as the cognitive case manager for residential drug treatment programs, and a work program coordinator for correctional Institutions. Daakiah is also a member of Phi-Alfa Delta (pre-law fraternity).

Marks, Jeffrey, MA

Jeffrey is the director of clinical services for Service Access & Management, Inc. (SAM), located in Reading, Pennsylvania. He has over 30 years experience in behavioral health, including work in community, forensic, private, and educational settings. Jeffery holds a master's degree in Counseling Psychology and is licensed in Pennsylvania as a Psychologist. Jeffery is responsible for monitoring the clinical, training, accreditation, and quality improvement functions within SAM. He acts as a resource to line staff, supervisors, and directors to insure that services are clinically sound and are delivered in accordance with the company's standards of high quality clinical services.

Matern, Jes, CPS, FPS

Jes has been pursuing transformation for four years and is dedicated to guaranteeing reasonable opportunities for recovery are available to the individuals she serves. She specializes in forensic peer support and has been researching and interviewing people involved in the criminal justice system with mental illness for over six years. Jes is a dedicated partner in the transformation movement and recovery arena.

McKay, Krista, MA

Krista holds the position of association director of education for the Alzheimer's Association Delaware Valley Chapter. She has a master's degree in English from Arcadia University and is a Certified Dementia Practitioner. Krista oversees all aspects of chapter-wide education throughout 18 counties in southern New Jersey, southeastern Pennsylvania, and Delaware for 294,000 constituents.

Miccio, Steve, BA

Steve is a highly accomplished executive director for PEOPLE, Inc. which is located in Poughkeepsie, NY. It is a peer operated advocacy organization serving people in many counties throughout New York State. Steve is recognized as an expert in peer operated diversion and emergency services and has been successful in designing, replicating, and training groups to operate crisis/hospital diversion services in New York, New Jersey, Massachusetts, Nebraska, and the Netherlands. Steve has authored and edited chapters and white papers discussing the transformation of mental health services in New York and Nebraska, and he speaks locally, nationally, and internationally on issues of changing the paradigm in the field of mental health from illness-based service delivery to wellness-based service delivery. Steve is a board member of Psychiatric Rehabilitation Association, McLean, Va. and New York Association of Psychiatric Services, Albany, NY. Steve also serves on the NY Mental Health Services Council and is actively redesigning an integrated system of care in Dutchess County, NY.

Moore, Jessica, MSpEd

Jessica is the director of Clarion and Clearfield-Jefferson County Operations for Service Access and Management, Inc., a CARF accredited human services agency in Pennsylvania. She has previously served in numerous roles, including direct service for individuals with mental health and developmental disabilities, inpatient developmental specialist, and special education teacher, for which she is deemed highly qualified in four major subject areas. Jessica holds additional teaching certificates in Math, Science, English, and History. She has presented at the Council for Exceptional Children's National Convention on the topic of transition, and at multiple events on the topic of animal care.

Moshe, Jaimee, MSW

Jaimee is a master's level social worker with 15 years of case management and supervisory experience. During this time, she has served in multiple capacities including case manager, case management supervisor, group home director, and more recently as the corporate program coordinator for Resources for Human Development's (RHD) Philadelphia Mental Health Services Contract. In this capacity, she has worked to change residential service provision from a model of care-taking to one of recovery. Additionally, she has overseen the larger system transformation of congregate care housing to independent living.

Moyer, Kasey, BA

Kasey is the associate director of the Mental Health Association of Nebraska. Kasey assisted in the development and implementation of the only state funded consumer-directed programs in Nebraska: the H.O.P.E. Program, a nationally accredited peer-to-peer supported-employment program following established evidenced-based practices and fidelity protocols, and the Keya House, peer-to-peer crisis aversion support services. Kasey is also an appointed member of the State Advisory Committee on Mental Health Services and a NACM board member.

Munro, Ervin, MS

Ervin is the director of social services for the Single Room Occupancy (SRO) Housing Corporation in Los Angeles, California. He has a Master of Science in School Psychology and a Bachelor of Science in Education from the University of Wisconsin—Whitewater. He has worked in the human services field for over 35 years as an educator, licensed school psychologist, case manager, and program manager of case management services in a variety of settings. Ervin has worked with many populations including homeless, mentally ill, elderly, substance abusers, runaway/throwaway youth, immigrants, and persons affected by HIV/AIDS. He has trained the staff of dozens of social service agencies and has received several awards and commendations for his workshops. He was also the recipient of the National 2011 "Distinguished Alumni Award for Community/Regional Service" from the University of Wisconsin-Whitewater.

Murphy, Kelly, BA

Kelly is the director of quality and accreditation for Service Access and Management (SAM), Inc. for fifteen sites/counties across Pennsylvania. She has more than 20 years experience in human services, including community mental health and long term care. She provides support and oversight across several programs, including case management, relative to: implementation of CARF accreditation standards; organizational compliance with HIPAA/HITECH; and facilitation of risk management activities related to incident reporting and analysis, as well as facilities.

Negrete, Gabriel

Gabriel is a certified HIV/AIDS case manager and has worked in the human services field for over 15 years. Gabriel works with individuals who are homeless, at risk of becoming homeless, low income, and those who are living with HIV/AIDS.

Oakley Svenson, Jill, BA

Jill holds a Bachelor of Arts in Psychology from Cedar Crest College, and has worked in the mental health/developmental disabilities field for 24 years. Jill is the housing supervisor at Service Access and Management, Inc. (Schuylkill County, Pennsylvania). Jill oversees multiple housing programs: Projects for Assistance in Transition from Homelessness, Motel Vouchers, Rental Subsidies, and Permanent Supportive Housing. Jill is recognized as a single point of contact for local housing authority officials. Because Schuylkill County does not have a homeless shelter, Jill engages other professionals and implements innovative options to assist homeless individuals until permanent housing is found.

Packard, Denise, LMHP, LADC

Denise Packard has been employed at CenterPointe for over seven years. She began her career as a case manager, transitioned to be a therapist in the youth residential program, and for the past five years has served as the program director of Housing. She is responsible for the oversight of several housing programs that provide case management services within the home, peer support, and SOAR. Persons served range from individuals experiencing chronic homelessness to individuals in full recovery, transitional age youth to adults; all persons served are experiencing mental health and/or substance abuse issues.

Parker, Sharon, BA

Sharon has a Bachelor of Arts from Temple, and postgraduate studies at Villanova. She held several high level administrative posts in for-profit entities before switching to nonprofit. In 2007, she became involved with the Berks Coalition to End Homelessness (Pennsylvania), eventually becoming its Chair. Under her leadership, the Coalition has incorporated and grown to include over 60 agencies. Additionally, Sharon is a founding board member of FREE – a faith-based anti-human trafficking group. She is also executive director of St. Elizabeth’s Kitchen and a founding member and secretary of Rebuild Berks, Inc. which was formed to make repairs to low-income homeowners.

Peightel, Jim, M.D.

Dr. Peightel has over 20 years experience serving as a community Psychiatrist in Philadelphia. His work has focused on chronic mental illness and homelessness, and program development, especially regarding integration of mental health and physical health treatment, and novel housing initiatives .He has participated in health system cultural exchange contingents in various locales including Cuba, Brazil, China, Russia, and South Africa. Dr Peightel received his Bachelor of Arts in Physics from Millersville University in Pennsylvania, and completed his medical and residency training at Temple University in Philadelphia where he remains on the clinical faculty.

Perhonitch, Edward, BS, CPS, FPS

Edward has been working in the recovery and transformation field for 11 years and is dedicated to providing and protecting opportunities for recovery and wellness for the individuals his agency serves. He has developed a trauma-informed peer care instrument for individuals with serious mental illness involved in the criminal justice system called TRACIM (Trauma Recovery and Crisis Intercept Model). Edward is the author of the 5-Day Standardized Forensic Peer Support Training curriculum, which he has facilitated in Pennsylvania, New York, and Washington.

Pettinati, Lisa, BSW, MS

Lisa is the director of Targeted Case Management (TCM) at Horizon House, Inc. She has worked in the field of human services for the past 30 years. Lisa has worked on many specialized projects both through Horizon House and through the Department of Behavioral Health. Most recently, TCM partnered with the Family Resource Network to pilot a family inclusion project. This project incorporated family inclusion into services, using the Family Standards adopted by the Department of Behavioral Health. Lisa serves on the Pennsylvania Association of Psychological Services (PAPSRs) Board of Directors. Additionally, she is on the Targeted Case Management Unit/Department of Behavioral Health Advisory Committee as well as the Documentation Committee in collaboration with other service providers.

Pinninti, Narsimha, M.D.

Dr. Pinninti is a psychiatrist, certified cognitive therapist who specializes in Cognitive Behavior Therapy of serious mental illnesses. He is a Professor of Psychiatry at UMDNJ-School of Osteopathic Medicine and Chief Medical Officer for Twin Oaks Community Services in New Jersey. Dr. Pinninti has authored two manuals to teach Cognitive Behavioral Therapy interventions for case managers and published over 40 articles and book chapters in peer reviewed journals.

Raichel, Jill, MA, MPA

Jill is currently a human services professor for Kaplan University as well as faculty for the University of Phoenix. She has a collective 30 years of experience in the child welfare system as a child welfare worker, trainer, and mental health counselor.

Razo, Celia, BS

Celia is a housing specialist for the Housing Opportunities for Persons With Aids (HOPWA) Program at SRO Housing Corporation. She has worked with populations including persons with mental illnesses, developmental disabilities, substance abusers, immigrants, and persons infected/affected by HIV/AIDS.

Reed, Virginia, MSW, ASW

Virginia is the program manager for the Permanent Supportive Housing Programs at SRO Housing Corporation in Los Angeles, California. She has a master's degree in Social Work from California State University, Los Angeles, and a certificate in alcohol & drug studies from Los Angeles City College. She has worked in the human services field for over 10 years as program manager, case manager, substance abuse counselor, mental health provider, and community organizer. Throughout this time, she has worked with a wide range of populations including homeless individuals, persons with mental illnesses, substance users/abusers, persons with co-occurring disorders, elderly, and persons infected and affected by HIV/AIDS.

Register-Joyner, Francess, M.Ed.

Francess holds a graduate degree in Counseling Psychology with a concentration in community rehabilitation. She is a specialist in the area of providing community support to individuals living with a mental illness. She is a board member of NACM and has worked in the field of mental health and substance abuse for over 25 years. During this time she has developed and implemented training programs for case managers in several states. She has also worked in program development and systems integration for individuals who have co-occurring issues. She currently serves as the director of the Targeted Case Management Unit for the Philadelphia Behavioral Health System. In this capacity she, provides administrative oversight to Intensive Case Management, Community Treatment, and ACT Teams throughout Philadelphia. She has also been certified in Mental Health First Aid.

Richards, Joseph, BS

Joseph has committed his educational and employment service to the human service field for the last nine years. He received his bachelor's degree and is working towards a master's degree. Through his work in community assertive treatment and assisting people in an emergency room, he has grown both personally and professionally as a mental health professional. Working as part of a multi-disciplinary team and as a member of the American Counseling Association, he strives to be a well-rounded professional.

Ridge, Sam, MA

Sam has worked in the mental health field for 30 Years. He has a Bachelor of Science in Home Economics and Education with a master's degree in Community Regional Planning from the University of Nebraska. He is the program coordinator for the Independent Living Program at the Community Mental Health Center of Lancaster County, Lincoln, NE. He has held many positions at Community Mental Health Center, including vocational instructor, peer supervisor, community support worker/ mental health case manager and an Omnibus Budget Reconciliation Act of 1987 Nursing Home Reform case manager. He currently serves on the southeast Nebraska Region V Systems' Behavioral Health Housing Committee.

Riley, Julie, LMSW, M.Ed.

Julie is a Licensed Master Social Worker in New York. In addition to her responsibilities as the academic department chair of the Human Services Department at Kaplan University, she works in private practice as a clinical therapist. She is also involved in several community initiatives that work to provide services for those in need. She is on the board of directors of Family Promise of the Mid Hudson Valley and is involved in the Newburgh Armory Community Alliance, a collective effort working to develop relationships and collaboration among nonprofit agencies in her community.

Rohrer, Rayann, LSW, MSW

Rayann has worked as a social worker in the physical and mental health fields for over 30 years. During her tenure with RHD she started Crossroads Community Services which provides supportive housing and blended case management services in the Poconos (Pennsylvania). Currently, she is a corporate assistant director providing oversight to both mental health and intellectual and developmental disabilities programs in Northeast Pennsylvania.

Seaman, Pamela, MPA

Pamela is from Reading, Pennsylvania and is currently employed as the site director for the Lehigh Valley Office of Service Access and Management, Inc. She is responsible for all aspects of operations out of this location which provides coordination services for approximately 1,300 individuals with Intellectual developmental disability. Previous positions held throughout her 24 years in the field include experience in both public and private sector organizations: working with mental health, intellectual developmental disability, and behavioral health managed care populations. Pamela holds a Bachelor of Arts in Social Welfare from Kutztown University and a master's degree in Public Administration.

Sensenig, Jeffrey, LCSW, MSW

Jeffrey is a Licensed Clinical Social Worker who works as a corporate program coordinator at Resources for Human Development (RHD) to support programs in the Philadelphia mental health system. Over the last several years, he has worked as a clinical supervisor, clinician, and project manager. He is a Certified Six Sigma Green Belt and enjoys the challenge of bridging the gap between the clinical and technical worlds.

Shakur, Yusef, BS

Yusef is a credentialed health care professional possessing a unique blend of applied academic, experiential, and clinical expertise to a myriad of populations. In addition to serving as an administrator, mental hygienist, clinician, and health educator his primary work experiences include: infrastructure development, faith-based, and secular knowledge transfer across Abrahamic traditions (Jewish, Christian and Islamic communities), addressing intergenerational effects of gang/drug related violence, well concealed adverse childhood experiences, homelessness, and trauma.

Simmons, Vernetta, M.Ed.

Vernetta is the team leader of CTT ACT Team #2. She is Community Behavioral Health (CBH) and Dialectical Behavior Therapy (DBT) certified and has led her team for over a year. The team provides special supports for young adults as well as works with the long-term care pilot. She has worked in the mental health field for over ten years. She previously worked as a clinical director and program director in a youth services program.

Smiles, Greg, MA

Greg is currently the training and education coordinator for Resources for Human Development (RHD) where he coordinates and delivers management training for RHD. Prior to joining RHD in 2006, he was the director of New Jersey's Employee Assistance Program, the director of training for New Jersey, the director of training for the NJ Division of Youth and Family Services, and directed several research and demonstration projects on child and adult maltreatment. He was also an instructor for the Psychology Department at the College of New Jersey for 27 years.

Speaks, Edward, BA

Edward is a blended case manager for Service Access & Management (Berks County, Pennsylvania). He began his career with SAM, Inc. as an intensive case manager, and has been with the agency for seven years. Edward has a Bachelor of Arts in Criminal Justice and has a total of over 10 years experience working within the adult mental health system. He has developed an excellent and respected rapport within the local housing community for not only being an excellent advocate for the individuals he serves, but also for a strong knowledge of the local housing system, programs, and resources.

Stanley, Tina, MBA, MS, SPHR

Tina currently holds an MBA and a Master of Science in Industrial/Organizational Psychology, and is pursuing her PhD. She is the operations manager for Lehigh Valley ACT, a division of Resources for Human Development, and has worked in human resources for almost 20 years. She is a member of the Society for Industrial & Organizational Psychology (SIOP) and Society for Human Resource Management (SHRM). She is completing her dissertation on developing new motivational theories for career nonprofit employees.

Strickland, Craig, PhD

Dr. Strickland has worked in the behavioral health field as an Intensive Case Manager (ICM) and as the director of ICM services in Philadelphia. He is a guest lecturer at Bryn Mawr College and has held faculty positions at MCP/Hahnemann University, Division of Behavioral Health Education, Widener University and Springfield College, Wilmington campus. He is currently a guest lecturer in the Physician's Assistant program at Arcadia University. His interests are focused primarily on the biological etiology of mental illness, substance abuse, and severe emotional disorders in children. He has presented at local, state, and national conferences on such topics as psychopharmacology for those individuals with co-occurring diagnoses, medication adherence, psychopharmacology and recovery, herbal treatments, and the neurobiology of Post Traumatic Stress Disorder (PTSD)/chronic trauma.

Strong, Michelle, MS

Michelle currently works for Pathways to Housing as an assistant team leader. She has worked for over five years in mental health and supported housing and for 10 years in case management. In 2010, Michelle was certified as a Financial Counselor with the New York City Department of Consumer Affairs. She has a Master of Science in Urban Affairs from Hunter College, City University of New York and a Bachelors of Arts in Journalism from Pennsylvania State University.

Sudler, Betty, MHS

Betty is a nonprofit professional with expertise in business development, marketing, strategic program development, successful multi-disciplinary team management, and project delivery. She has an exceptional ability to construct and facilitate cohesive teams, interface with public agencies, and liaise with key stakeholders. Betty develops rapport easily with staff at all levels of the organization and creates an environment conducive for learning and change. She has over 20 years experience in training, coaching, and performance improvement interventions that enhance individual and organizational success. She has led "lunch and learn" seminars covering sustainable case management topics.

Teitelbaum, Robin, MBA

Robin is the director of operations (Berks County, Pennsylvania) at Service Access and Management, Inc., a private nonprofit agency which provides intake, referral, case management, and emergency services under contract to the Berks County Mental Health/Developmental Disabilities Program and case management and crisis services under contract to Community Care Behavioral Health Services Organization. Robin has been in the field for over 25 years, having worked as a case manager, case management supervisor, and program specialist; specializing in children and families for the last 20 years. Robin has a Bachelor of Science in Rehabilitation Counseling and a master's degree in Business Administration.

Thoresen, Ann, LCSW

Ann is the associate director of Housing and Homeless Services for Jewish Family Services of Atlantic County (JFS). She has over 11 years experience providing outreach, case management, and advocacy for individuals experiencing mental illness and homelessness or are at risk of homelessness. A SOAR trainer for the state of NJ since 2010, Ann is currently Continuum of Care (CoC) Chair for Atlantic County where she has been instrumental in the process to develop Atlantic County's Ten Year Plan to End Homelessness. Ann is also an outpatient therapist.

Vafeas, John, LSW, PhD

Dr. Vafeas is the chair of social work at Kutztown University of Pennsylvania. Dr. Vafeas completed undergraduate degrees in both Greece and the United States and received his MSW and PhD from the University of Pennsylvania. For 10 years, Dr. Vafeas' clinical and research work centered in the field of vocational rehabilitation of individuals with disabilities, and for the past 23 years he has taught at Kutztown University. He has held faculty appointments at the University of Pennsylvania and Ryder University. His research includes services delivery systems, policy and program evaluation, accreditation, and graduate and undergraduate social work curriculum design.

Wagner, Tom, BA

Tom, upon discharge from the United States Army, attended Rutgers University in New Brunswick, NJ and obtained his Bachelor of Art in Psychology with a minor in Biology. His professional career took him down several roads. He first began working with adults with developmental disabilities and then in case management for those with severe mental health disorders. Following this, he assisted individuals with significant substance abuse issues and worked nights at a Crisis Response Center. Tom eventually began working with the homeless population in Philadelphia, and gained an understanding of how traumatic events contributed to their lives. He received training in the Men's Trauma Recovery Empowerment Model (M-TREM), and has facilitated groups in multiple settings. Four years ago, Tom's passion for assisting those who have experienced trauma, was truly recognized when the Healing Ajax Program was founded. Now, the director of the program, he is assisting his brother and sister veterans on their road to recovery. His understanding of transition from military life back to civilian life has assisted many of his peers.

Walsh, John, BA

John received his BA from the University of Kansas in 1992. He has been a police officer since 1995, serving three years with the Kansas City, KS PD, and the last 15 at the Lincoln Police Department in Lincoln, NE. In 2005 he was promoted to the rank of sergeant. John currently serve as the southeast team detective and he recently volunteered to be a co-liasion between the Lincoln Police and the mental health providers and consumers.

Weller, Mary Rita, MSW, LSW, PhD

Dr. Weller is an assistant professor at Kutztown University's Social Work Program. In addition to teaching social work courses to undergraduate and graduate students, she also has a private practice in which she specializes in the areas of sexual minorities and individuals with intellectual disabilities. Dr. Weller has over 20 years of experience supporting individuals with intellectual disabilities in community-based programs.

Whiteman, Mark, LCSW, MSW

Mark began working in the behavioral health field while in college in Providence R.I. He worked on the locked ward of a private psychiatric hospital as a psychiatric technician and devoting his private time working as a writer and artist. Finding that the art program at the hospital seemed to promote wellness and recovery, Mark later tried to incorporate art and education as part of the residential programs that he worked with in Hawaii, California, and Pennsylvania. While in California in the 1980s, Mark was struck by the impact of trauma on the children. Working with the Trauma Recovery and Empowerment Model (TREM) with Philadelphia’s population of individuals experiencing homelessness led eventually to work with veterans and the creation of Healing Ajax, a trauma focused program to help veterans deal with the impact of trauma on their present day functioning. Mark received his Bachelor of Arts in Art from Charter Oak State College of Connecticut in 1998 and his MSW from West Chester University in 2001. Currently, Mark works as the clinical director of Resources for Human Development’s Supported Adult Living Team (SALT).

Wieman, Nancy, MS

Nancy has been the deputy administrator for Mental Health Services in Montgomery County since 1986. In 2003, she initiated the transformation of Montgomery County’s public mental health system to embrace and adopt the philosophy and best practices of the recovery movement. Among her current responsibilities, Nancy manages \$28 million in community-based mental health services, including planning, development, implementation, and ongoing fiscal and programmatic oversight. She works to build partnerships that strengthen the opportunities for community inclusion and connection for persons with mental health challenges.

Wilkinson, David, BSW

David has over 33 years experience in the behavioral health field. He was a direct service case manager from 1980-1985. In 1985, he became the department supervisor of Central Montgomery MH/MR Center Case Management, which supports over 1000 people a year. The case management department employs 60 staff providing service to children through older adults in the Norristown, Pennsylvania area. David is the board president of a local collaborative “Interagency Council of Norristown” and is a board member of NACM. He has presented at past Pennsylvania State Case Management conferences, as well as at NACM conference since 1994.

Winfield, Michelle, MHA, BSN, RN

Michelle is the administrator of RelateCare. She specializes in coordinating the continuum of care, focusing on healthcare call centers, outpatient access strategies, process improvement, change management, healthcare reform, regulatory management, and strategic planning. Michelle is a registered nurse, specializing in critical care. During the past 16 years at the Cleveland Clinic, Michelle was responsible for creating and managing the enterprise-wide stroke system. She has worked at the state level to process improvements within her specialty and has published articles and presented abstracts on these topics. Michelle holds an MHA and a BSN from Ohio University.

Wise, Sharon, MHS, CPS

Following over thirty years of jails, institutions, and hospitals, Sharon calls herself a “Surviving Spirit” who’s life has been riddled with tragedy. Those tragedies have led to laws, policies, and procedures being changed all over the country. She travels the country and abroad sharing lessons learned from her personal story and consults with federal and private organizations, including the Women’s Trade Mission in England, and most recently with International Peers in Amsterdam and Germany. Sharon is a Certified Peer Specialist, holds a master’s degree in Human Services, and is a talented visual and performing artist. As the 2008 National VOICE, 2011 Crisis Intervention Team, and 2012 National Council for Behavioral Community Healthcare Award for her contributions to the Arts. She has written a series of children’s books entitled “S. Dillan Collection” which is about a dog with bi-polar.

Woods-Skipper, Honorable Sheila

Appointed by the former governor, Tom Ridge, and unanimously confirmed by the Pennsylvania State Senate in December, 1998, and elected to her second ten-year term, the Honorable Sheila Woods-Skipper currently sits on the Court of Common Pleas, First Judicial District of Pennsylvania where she brings honesty, commitment, and fairness to the Bench. She was appointed Supervising Judge for the Criminal Division of the First Judicial District in November, 2008. Judge Woods-Skipper has been instrumental in creating and overseeing innovative programs in the Criminal Division of the Court of Common Pleas that have reduced prison population and increased efficiency in the processing of criminal cases. She was also selected to serve on the Mental Health Advisory Commission (MHAC) of the PA Commission on Crime & Delinquency (PCCD). Judge Sheila Woods-Skipper is a native Philadelphian who attended Philadelphia High School for Girls, the University of Pennsylvania, and Temple University School of Law.

Young, Latoya, MHS

Latoya is currently a community team manager, for a cluster of behavioral health homes at The Association for Independent Growth (TAIG)/ NHS Human Services. Latoya has over 10 years experience in the human services field with additional positions held as a blended case manager and a community living manager. Latoya has a master's degree in Human Services Management. She provides exemplary support to the individuals she serves as well as to her staff. She assures that her staff integrates the values of self-determination, recovery, and resilience in their daily work.