Overcoming Barriers to Effective Supervision

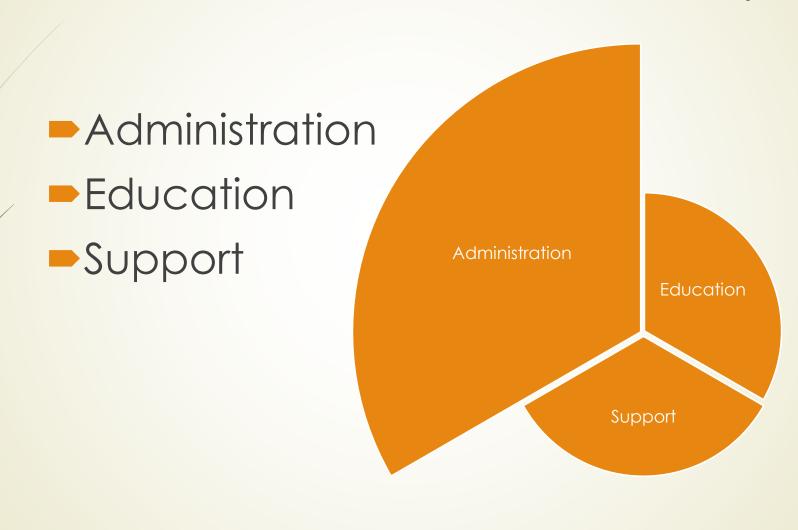
Dr. Janice Gasker, LCSW

Kutztown University of Pennsylvania

Agenda

- Elements of Human Service Supervision
- Barriers to Effective Supervision
- Resolving Barriers

Elements of Human Service Supervision



Barriers to Effective Supervision

- Role Acceptance
 - Supervisor
 - Supervisee
 - Adult Learner
- Problems in Role Acceptance
 - Experience
 - Confidence
 - Emotional Vulnerability

How Barriers Play Out*

- "What did Freud Say About That?"
- "I Have a Whole List of Questions"
- "Friends Don't Let Friends Fail"
- "Me and You Against the Agency"

^{*}Adapted from Kadushin, A. (1999). Reflections: Narratives of Professional Helping, 55-64.

Resolving Barriers

- Role Acceptance
- Setting Boundaries
- "I don't know but I'll find out."
- Reasonable Requests the Supervisor Carried Out
- Use the Planned Change Process for Perspective

Parallel Process

- Self-Reflection
- Engagement
- Assessment
- Planning
- Implementation
- Evaluation
- Termination
- Follow-up