

LET'S WORK TOGETHER: ACKNOWLEDGING ROLE CONFLICTS TO PROVIDE EFFECTIVE CONTINUUM OF CARE



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Identified Areas of Improvement



- 1. Linkage Meetings**
- 2. Documentation Consistency**
- 3. Transitioning Back Into The Community**

Linkage Meetings

- Reason for Hospitalization
- Treatment Plans
- Rapport building
- After Care Planning

Documentation Consistency

- **Treatment Plans Vs Personal Goal Plans**
- **Medical Evaluations**
- **Psychiatric Evaluations**
- **Requesting Records**

Transitioning Back Into The Community

- **After Care Plan**
 - **Housing**
 - **Transportation**
 - **Linking to Natural Supports**
 - **Out Patient Support**

What the System is Doing?

- 1) Pay for Performance (P4P)**
- 2) DBHIDS Practice Guidelines**
- 3) Network Inclusion Criteria**
Agency

Pay for Performance

- **Inpatient Outcome Measures**
- **Targeted Case Management Outcome Measures**

Practice Guidelines


Four Domains

- **Assertive Outreach and Initial Engagement**
- **Screening, Assessment, Service Planning & Delivery**
- **Continuing Support and Early Re-Intervention**
- **Community Connection and Mobilization**

Practice Guidelines

10 CORE VALUES

In each domain, all of the goals for the delivery of effective care are pursued through strategies. Each of these strategies reflects one or more of the core values that drive this work:

- Strength-Based Approaches that Promote Hope
 - Community Inclusion, Partnership and Collaboration
 - Person and Family-Directed Approaches
 - Family Inclusion and Leadership
 - Peer Culture, Support and Leadership
 - Person-First (Culturally Competent) Approaches
 - Trauma-Informed Approaches
 - Holistic Approaches Toward Care
 - Care for the Needs and Safety of Children and Adolescents
 - Partnership and Transparency
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Network Inclusion Criteria Agency

- **Agency Self Appraisal**
- **Grading Criteria**
- **Practice Guidelines**



where

do we go

from

here?



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